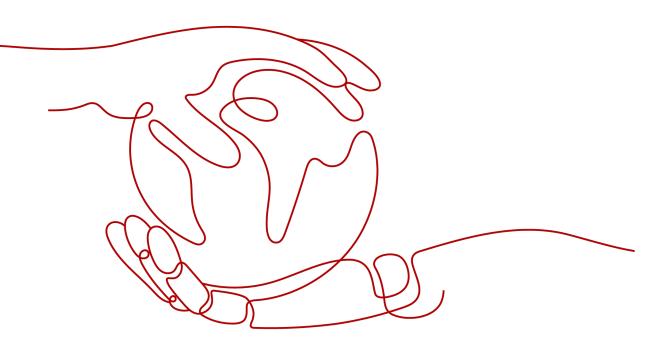
# SUN2000-50KTL-NHM3

# **User Manual**

 Issue
 02

 Date
 2023-01-10





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# **About This Document**

# Overview

This document describes the SUN2000-50KTL-NHM3 (also referred to as SUN2000) in terms of their installation, electrical connections, commissioning, maintenance, and troubleshooting. Before installing and operating the SUN2000, ensure that you are familiar with the features, functions, and safety precautions provided in this document.

# **Intended Audience**

This document is applicable to:

- Installers
- Users

# **Symbol Conventions**

The symbols that may be found in this document are defined as follows.

Symbol	Description	
	Indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.	
	Indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.	
	Indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.	
NOTICE	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance deterioration, or unanticipated results.	
	NOTICE is used to address practices not related to personal injury.	

Symbol	Description
C☐ NOTE	Supplements the important information in the main text. NOTE is used to address information not related to personal injury, equipment damage, and environment deterioration.

# **Change History**

Changes between document issues are cumulative. The latest document issue contains all changes made in earlier issues.

# Issue 02 (2023-01-10)

Updated 1 Safety Information.

Updated 4.2 Tool Preparation.

Updated 5.2 Preparing Cables.

Added 5.7.3 (Optional) Connecting the Rapid Shutdown Signal Cable.

Updated 8.3 Troubleshooting.

Updated 10 Technical Specifications.

Updated H Rapid Shutdown.

Added I Locating Insulation Resistance Faults.

## Issue 01 (2022-08-30)

This issue is the first official release.

# **Contents**

About This Document	ii
1 Safety Information	1
1.1 Personal Safety	2
1.2 Electrical Safety	4
1.3 Environment Requirements	6
1.4 Mechanical Safety	8
2 Overview	13
2.1 Product Introduction	13
2.2 Appearance	15
2.3 Label Description	
2.4 Working Principles	
2.4.1 Circuit Diagram	
2.4.2 Working Modes	18
3 SUN2000 Storage	20
4 Installation	21
4.1 Checking Before Installation	21
4.2 Tool Preparation	
4.3 Selecting an Installation Position	
4.4 Moving the SUN2000	
4.5 Installing the Mounting Bracket	
4.5.1 Support-mounted Installation	29
4.5.2 Wall-mounted Installation	
4.6 Installing a SUN2000	
5 Electrical Connections	
5.1 Precautions	
5.2 Preparing Cables	
5.3 Connecting the PE Cable	
5.4 Connecting the AC Output Power Cable	
5.5 Installing the DC Input Power Cable	
5.6 (Optional) Installing a Smart Dongle	
5.7 Connecting the Signal Cable	

5.7.1 Communication Modes	
5.7.2 (Optional) Connecting the RS485 Communications Cable to the SUN2000	
5.7.3 (Optional) Connecting the Rapid Shutdown Signal Cable	
6 Commissioning	
6.1 Checking Before Power-On	
6.2 System Power-On	
7 Man-Machine Interaction	55
7.1 Downloading the FusionSolar App	
7.2 (Optional) Registering an Installer Account	56
7.3 Creating a PV Plant and a User	
7.4 Logging In to the App	
7.5 System Commissioning (SmartLogger Web)	59
8 Maintenance	60
8.1 System Power-Off	60
8.2 Routine Maintenance	60
8.3 Troubleshooting	61
8.4 Replacing a Fan	
8.5 Checking Spot-check Terminals	
9 Handling the Inverter	76
9.1 Removing the SUN2000	
9.2 Packing the SUN2000	
9.3 Disposing of the SUN2000	
10 Technical Specifications	77
A Grid Codes	84
B Device Commissioning	85
C Setting Remote Output Control Parameters	
D Setting Power Adjustment Parameters	89
E Built-in PID Recovery	90
F Resetting Password	92
G AFCI	93
H Rapid Shutdown	95
I Locating Insulation Resistance Faults	96
J Smart I-V Curve Diagnosis	100
K Acronyms and Abbreviations	101

# Safety Information

# Statement

Before transporting, storing, installing, operating, using, and/or maintaining the equipment, read this document, strictly follow the instructions provided herein, and follow all the safety instructions on the equipment and in this document. In this document, "equipment" refers to the products, software, components, spare parts, and/or services related to this document; "the Company" refers to the manufacturer (producer), seller, and/or service provider of the equipment; "you" refers to the entity that transports, stores, installs, operates, uses, and/or maintains the equipment.

The Danger, Warning, Caution, and Notice statements described in this document do not cover all the safety precautions. You also need to comply with relevant international, national, or regional standards and industry practices. The Company shall not be liable for any consequences that may arise due to violations of safety requirements or safety standards concerning the design, production, and usage of the equipment.

The equipment should be used in an environment that meets the design specifications. Otherwise, the equipment may be faulty, malfunctioning, or damaged, which is not covered under the warranty. The Company shall not be liable for any property loss, personal injury, or even death caused thereby.

Comply with applicable laws, regulations, standards, and specifications during transportation, storage, installation, operation, use, and maintenance.

Do not perform reverse engineering, decompilation, disassembly, adaptation, implantation, or other derivative operations on the equipment software. Do not study the internal implementation logic of the equipment, obtain the source code of the equipment software, violate intellectual property rights, or disclose any of the performance test results of the equipment software.

# The Company shall not be liable for any of the following circumstances or their consequences:

- The equipment is damaged due to force majeure such as earthquakes, floods, volcanic eruptions, debris flows, lightning strikes, fires, wars, armed conflicts, typhoons, hurricanes, tornadoes, and other extreme weather conditions.
- The equipment is operated beyond the conditions specified in this document.

- The equipment is installed or used in environments that do not comply with international, national, or regional standards.
- You fail to follow the operation instructions and safety precautions on the product and in the document.
- You remove or modify the product or modify the software code without authorization.
- You or a third party authorized by you cause the equipment damage during transportation.
- The equipment is damaged due to storage conditions that do not meet the requirements specified in the product document.
- You fail to prepare materials and tools that comply with local laws, regulations, and related standards.
- The equipment is damaged due to your or a third party's negligence, intentional breach, gross negligence, or improper operations, or other reasons not related to the Company.

# **1.1 Personal Safety**

## 

Ensure that power is off during installation. Do not install or remove a cable with power on. Transient contact between the core of the cable and the conductor will generate electric arcs or sparks, which may cause a fire or personal injury.

## 

Non-standard and improper operations on the energized equipment may cause fire, electric shocks, or explosion, resulting in property damage, personal injury, or even death.

### **DANGER**

Before operations, remove conductive objects such as watches, bracelets, bangles, rings, and necklaces to prevent electric shocks.

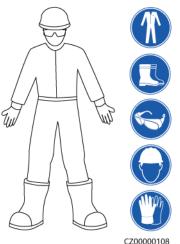
## ▲ DANGER

During operations, use dedicated insulated tools to prevent electric shocks or short circuits. The dielectric withstanding voltage level must comply with local laws, regulations, standards, and specifications.

## 

During operations, wear personal protective equipment such as protective clothing, insulated shoes, goggles, safety helmets, and insulated gloves.





## **General Requirements**

- Do not stop protective devices. Pay attention to the warnings, cautions, and related precautionary measures in this document and on the equipment.
- If there is a likelihood of personal injury or equipment damage during operations, immediately stop, report the case to the supervisor, and take feasible protective measures.
- Do not power on the equipment before it is installed or confirmed by professionals.
- Do not touch the power supply equipment directly or with conductors such as damp objects. Before touching any conductor surface or terminal, measure the voltage at the contact point to ensure that there is no risk of electric shock.
- Do not touch operating equipment because the enclosure is hot.
- Do not touch a running fan with your hands, components, screws, tools, or boards. Otherwise, personal injury or equipment damage may occur.
- In the case of a fire, immediately leave the building or the equipment area and activate the fire alarm or call emergency services. Do not enter the affected building or equipment area under any circumstances.

## **Personnel Requirements**

- Only professionals and trained personnel are allowed to operate the equipment.
  - Professionals: personnel who are familiar with the working principles and structure of the equipment, trained or experienced in equipment operations and are clear of the sources and degree of various potential hazards in equipment installation, operation, maintenance

- Trained personnel: personnel who are trained in technology and safety, have required experience, are aware of possible hazards on themselves in certain operations, and are able to take protective measures to minimize the hazards on themselves and other people
- Personnel who plan to install or maintain the equipment must receive adequate training, be able to correctly perform all operations, and understand all necessary safety precautions and local relevant standards.
- Only qualified professionals or trained personnel are allowed to install, operate, and maintain the equipment.
- Only qualified professionals are allowed to remove safety facilities and inspect the equipment.
- Personnel who will perform special tasks such as electrical operations, working at heights, and operations of special equipment should possess the required local qualifications.
- Only authorized professionals are allowed to replace the equipment or components (including software).
- Only personnel who need to work on the equipment are allowed to access the equipment.

# **1.2 Electrical Safety**

### ▲ DANGER

Before connecting cables, ensure that the equipment is intact. Otherwise, electric shocks or fire may occur.

### ▲ DANGER

Non-standard and improper operations may result in fire or electric shocks.

### 

Prevent foreign matter from entering the equipment during operations. Otherwise, equipment damage, load power derating, power failure, or personal injury may occur.

### 

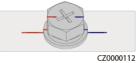
For the equipment that needs to be grounded, install the ground cable first when installing the equipment and remove the ground cable last when removing the equipment.

## 

Do not route cables behind the air intake and exhaust vents of the equipment.

## **General Requirements**

- Follow the procedures described in the document for installation, operation, and maintenance. Do not reconstruct or alter the equipment, add components, or change the installation sequence without permission.
- Obtain approval from the national or local electric utility company before connecting the equipment to the grid.
- Observe the power plant safety regulations, such as the operation and work ticket mechanisms.
- Install temporary fences or warning ropes and hang "No Entry" signs around the operation area to keep unauthorized personnel away from the area.
- Before installing or removing power cables, turn off the switches of the equipment and its upstream and downstream switches.
- Before performing operations on the equipment, check that all tools meet the requirements and record the tools. After the operations are complete, collect all of the tools to prevent them from being left inside the equipment.
- Before installing power cables, check that cable labels are correct and cable terminals are insulated.
- When installing the equipment, use a torque tool of a proper measurement range to tighten the screws. When using a wrench to tighten the screws, ensure that the wrench does not tilt and the torque error does not exceed 10% of the specified value.
- Ensure that bolts are tightened with a torque tool and marked in red and blue after double-check. Installation personnel mark tightened bolts in blue. Quality inspection personnel confirm that the bolts are tightened and then mark them in red. (The marks should cross the edges of the bolts.)



- If the equipment has multiple inputs, disconnect all the inputs before operating the equipment.
- Before maintaining a downstream electrical device supply or power distribution device, turn off the output switch of its power supply equipment.
- During equipment maintenance, attach "Do not switch on" labels near the upstream and downstream switches or circuit breakers as well as warning signs to prevent accidental connection. The equipment can be powered on only after troubleshooting is complete.
- Do not open equipment panels.
- Check equipment connections periodically, ensuring that all screws are securely tightened.
- Only qualified professionals can replace a damaged cable.
- Do not scrawl, damage, or block any labels or nameplates on the equipment. Promptly replace labels that have worn out.

• Do not use solvents such as water, alcohol, or oil to clean electrical components inside or outside of the equipment.

## Grounding

- Ensure that the grounding impedance of the equipment complies with local electrical standards.
- Ensure that the equipment is connected permanently to the protective ground. Before operating the equipment, check its electrical connection to ensure that it is reliably grounded.
- Do not work on the equipment in the absence of a properly installed ground conductor.
- Do not damage the ground conductor.

## **Cabling Requirements**

- When selecting, installing, and routing cables, follow local safety regulations and rules.
- When routing power cables, ensure that there is no coiling or twisting. Do not join or weld power cables. If necessary, use a longer cable.
- Ensure that all cables are properly connected and insulated, and meet specifications.
- Ensure that the slots and holes for routing cables are free from sharp edges, and that the positions where cables are routed through pipes or cable holes are equipped with cushion materials to prevent the cables from being damaged by sharp edges or burrs.
- Ensure that cables of the same type are bound together neatly and straight and that the cable sheath is intact. When routing cables of different types, ensure that they are away from each other without entanglement and overlapping.
- Secure buried cables using cable supports and cable clips. Ensure that the cables in the backfill area are in close contact with the ground to prevent cable deformation or damage during backfilling.
- If the external conditions (such as the cable layout or ambient temperature) change, verify the cable usage in accordance with the IEC-60364-5-52 or local laws and regulations. For example, check that the current-carrying capacity meets requirements.
- When routing cables, reserve at least 30 mm clearance between the cables and heat-generating components or areas. This prevents deterioration or damage to the cable insulation layer.

# **1.3 Environment Requirements**

## 1 DANGER

Do not expose the equipment to flammable or explosive gas or smoke. Do not perform any operation on the equipment in such environments.

## **DANGER**

Do not store any flammable or explosive materials in the equipment area.

## ▲ DANGER

Do not place the equipment near heat sources or fire sources, such as smoke, candles, heaters, or other heating devices. Overheat may damage the equipment or cause a fire.

### 

Install the equipment in an area far away from liquids. Do not install it under areas prone to condensation, such as under water pipes and air exhaust vents, or areas prone to water leakage, such as air conditioner vents, ventilation vents, or feeder windows of the equipment room. Ensure that no liquid enters the equipment to prevent faults or short circuits.

### 

To prevent damage or fire due to high temperature, ensure that the ventilation vents or heat dissipation systems are not obstructed or covered by other objects while the equipment is running.

## **General Requirements**

- Ensure that the equipment is stored in a clean, dry, and well ventilated area with proper temperature and humidity and is protected from dust and condensation.
- Do not install or run the equipment beyond the technical specifications. Otherwise, its performance and safety will be compromised.
- Do not install, use, or operate outdoor equipment and cables (including but not limited to moving equipment, operating equipment and cables, inserting connectors to or removing connectors from signal ports connected to outdoor facilities, working at heights, performing outdoor installation, and opening doors) in harsh weather conditions such as lightning, rain, snow, and level 6 or stronger wind.
- Do not install the equipment in an environment with dust, smoke, volatile or corrosive gases, infrared and other radiations, organic solvents, or salty air.
- Do not install the equipment in an environment with conductive metal or magnetic dust.
- Do not install the equipment in an area conducive for the growth of microorganisms such as fungus or mildew.
- Do not install the equipment in an area with strong vibration, noise, or electromagnetic interference.

- Ensure that the site complies with local laws, regulations, and related standards.
- Ensure that the ground in the installation environment is solid, free from spongy or soft soil, and not prone to subsidence. The site must not be located in a low-lying land or an area prone to water accumulation, and the horizontal level of the site must be above the highest water level of that area in history.
- Do not install the equipment in a position that may be submerged in water.
- If the equipment is installed in a place with abundant vegetation, in addition to routine weeding, harden the ground underneath the equipment using cement or gravel (recommended area: 3 m x 2.5 m).
- Do not install the equipment outdoors in salt-affected areas because it may be corroded. A salt-affected area refers to the region within 500 m of the coast or prone to sea breeze. Regions prone to sea breeze vary with weather conditions (such as typhoons and monsoons) or terrains (such as dams and hills).
- Before opening doors during the installation, operation, and maintenance of the equipment, clean up any water, ice, snow, or other foreign objects on the top of the equipment to prevent foreign objects from falling into the equipment.
- When installing the equipment, ensure that the installation surface is solid enough to bear the weight of the equipment.
- After installing the equipment, remove the packing materials such as cartons, foam, plastics, and cable ties from the equipment area.

# 1.4 Mechanical Safety

## 

Ensure that all necessary tools are ready and inspected by a professional organization. Do not use tools that have signs of scratches or fail to pass the inspection or whose inspection validity period has expired. Ensure that the tools are secure and not overloaded.

### 

Do not drill holes into the equipment. Doing so may affect the sealing performance and electromagnetic containment of the equipment and damage components or cables inside. Metal shavings from drilling may short-circuit boards inside the equipment.

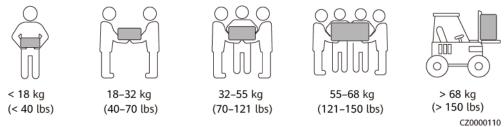
## General Requirements

• Repaint any paint scratches caused during equipment transportation or installation in a timely manner. Equipment with scratches cannot be exposed for an extended period of time.

- Do not perform operations such as arc welding and cutting on the equipment without evaluation by the Company.
- Do not install other devices on the top of the equipment without evaluation by the Company.
- When performing operations over the top of the equipment, take measures to protect the equipment against damage.
- Use correct tools and operate them in the correct way.

## **Moving Heavy Objects**

• Be cautious to prevent injury when moving heavy objects.



- If multiple persons need to move a heavy object together, determine the manpower and work division with consideration of height and other conditions to ensure that the weight is equally distributed.
- If two persons or more move a heavy object together, ensure that the object is lifted and landed simultaneously and moved at a uniform pace under the supervision of one person.
- Wear personal protective gears such as protective gloves and shoes when manually moving the equipment.
- To move an object by hand, approach to the object, squat down, and then lift the object gently and stably by the force of the legs instead of your back. Do not lift it suddenly or turn your body around.
- Do not quickly lift a heavy object above your waist. Place the object on a workbench that is half-waist high or any other appropriate place, adjust the positions of your palms, and then lift it.
- Move a heavy object stably with balanced force at an even and low speed. Put down the object stably and slowly to prevent any collision or drop from scratching the surface of the equipment or damaging the components and cables.
- When moving a heavy object, be aware of the workbench, slope, staircase, and slippery places. When moving a heavy object through a door, ensure that the door is wide enough to move the object and avoid bumping or injury.
- When transferring a heavy object, move your feet instead of turning your waist around. When lifting and transferring a heavy object, ensure that your feet point to the target direction of movement.
- When transporting the equipment using a pallet truck or forklift, ensure that the tynes are properly positioned so that the equipment does not topple. Before moving the equipment, secure it to the pallet truck or forklift using ropes. When moving the equipment, assign dedicated personnel to take care of it.
- Choose sea or roads in good conditions for transportation as transportation by railway or air is not supported. Avoid tilt or jolt during transportation.

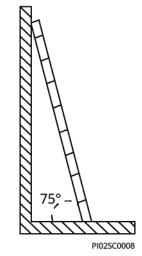
# **Using Ladders**

- Use wooden or insulated ladders when you need to perform live-line working at heights.
- Platform ladders with protective rails are preferred. Single ladders are not recommended.
- Before using a ladder, check that it is intact and confirm its load bearing capacity. Do not overload it.
- Ensure that the ladder is securely positioned and held firm.

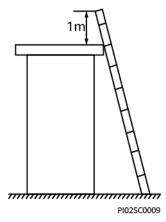


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- When climbing up the ladder, keep your body stable and your center of gravity between the side rails, and do not overreach to the sides.
- When a step ladder is used, ensure that the pull ropes are secured.
- If a single ladder is used, the recommended angle for the ladder against the floor is 75 degrees, as shown in the following figure. A square can be used to measure the angle.

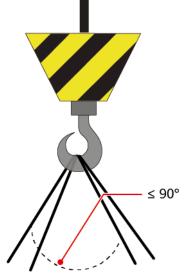


- If a single ladder is used, ensure that the wider end of the ladder is at the bottom, and take protective measures to prevent the ladder from sliding.
- If a single ladder is used, do not climb higher than the fourth rung of the ladder from the top.
- If you use a single ladder to climb up to a platform, ensure that the ladder is at least 1 m higher than the platform.



# Hoisting

- Only trained and qualified personnel are allowed to perform hoisting operations.
- Install temporary warning signs or fences to isolate the hoisting area.
- Ensure that the foundation where hoisting is performed on meets the loadbearing requirements.
- Before hoisting objects, ensure that hoisting tools are firmly secured onto a fixed object or wall that meets the load-bearing requirements.
- During hoisting, do not stand or walk under the crane or the hoisted objects.
- Do not drag steel ropes and hoisting tools or bump the hoisted objects against hard objects during hoisting.
- Ensure that the angle between two hoisting ropes is no more than 90 degrees, as shown in the following figure.



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# Drilling Holes

- Obtain consent from the customer and contractor before drilling holes.
- Wear protective equipment such as safety goggles and protective gloves when drilling holes.

- To avoid short circuits or other risks, do not drill holes into buried pipes or cables.
- When drilling holes, protect the equipment from shavings. After drilling, clean up any shavings.

# **2**<sub>Overview</sub>

# **2.1 Product Introduction**

# Function

The SUN2000 is a three-phase grid-tied PV string inverter that converts the DC power generated by PV strings into AC power and feeds the power into the power grid.

## Model

Figure 2-1 Model description

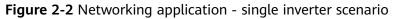
<b>SUN200</b>	00-50K	ΤĿ	-NH	М3
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1	2	3	4	5

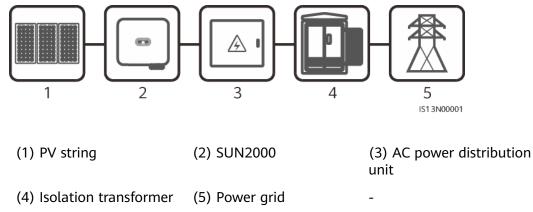
Table 2-1 Model description

ID	Meaning	Value	
1	Series name	SUN2000: three-phase grid-tied PV string inverter	
2	Power class	50K: rated power of 50 kW	
3	Topology	TL: transformerless	
4	Region	NH: Japan	
5	Product code	M3: product series with an input voltage level of 1100 V DC	

# **Networking Application**

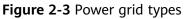
The SUN2000 applies to the grid-tied systems of industrial and commercial rooftops and small ground PV plants. Typically, a grid-tied system consists of PV strings, grid-tied inverters, AC switches, and power distribution units.

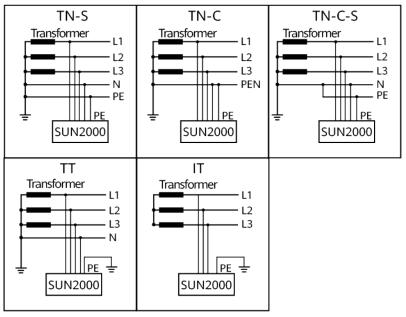




# **Supported Power Grid Types**

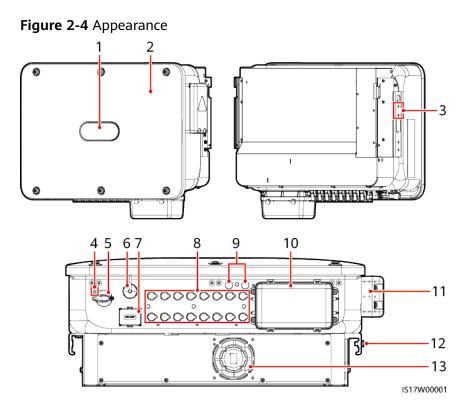
The SUN2000 supports TN-S, TN-C, TN-C-S, TT, and IT power grids.





IS01S10001

# 2.2 Appearance



- (1) LED indicator
- (3) Screw holes for fixing the awning
- (5) DC switch
- (7) Communications port (COM)
- (9) Ventilation valve
- (11) Spot-check terminal connection box
- (13) Fan

- (2) Front panel
- (4) Hole for the DC switch locking screw
- (6) Smart Dongle port
- (8) DC input terminals (PV1-PV8)
- (10) AC output port
- (12) Ground point

# 2.3 Label Description

# **Enclosure Labels**

Symbol	Name	Description
Danger: High Voltage! 高圧危險!           Start maintaining the INVERTER at least 5 minutes after the INVERTER disconnects from all external power supplies. 送空器与外部所有电源断开后, 需要等待至少5分钟,才可以 进行维护。	Delay discharge	Residual voltage exists after the SUN2000 is powered off. It takes 5 minutes for the SUN2000 to discharge to the safe voltage.
Warning: High Temporaturel高温危险 Never touch the enclosure of an operating INVERTER. 逆变器工作时严禁触摸外壳。	Burn warning	Do not touch a running SUN2000 because it generates high temperatures on the shell.
Danger: Electrical Hazardi有电危险!           Only certified professionals are allowed to install and operate the INVERTER.           仅有资质的专业人员才可进行 逆变器的安装和操作。           High touch current, earth connection essential before connecting supply.           大接触电流! 接通电源前须先接地。	Electric shock warning	<ul> <li>High voltage exists after the SUN2000 is powered on. Only qualified and trained electrical technicians are allowed to perform operations on the SUN2000.</li> </ul>
		• High touch current exists after the SUN2000 is powered on. Before powering on the SUN2000, ensure that the SUN2000 is properly grounded.
▲CAUTION Read instructions carefully before performing any operation on the INVERTER. 对逆变器进行任何操作前,请 仔细阅读说明书 !	Refer to documentation	Reminds operators to refer to the documents delivered with the SUN2000.
	Grounding label	Indicates the position for connecting the PE cable.

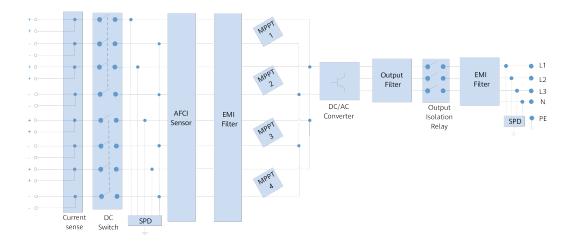
Symbol	Name	Description	
Do not disconnect under load ! 禁止带负荷断开连接!	Operation warning	Do not remove the DC input connector or AC output connector with power on.	
▲ 32-55 kg (70-121 lbs)	Weight label	The SUN2000 is heavy and needs to be carried by three persons.	
▲ CAUTION ▲	Burn warning on inverter handles	Do not touch the handles within 10 minutes after the inverter is shut down.	
延行指示 Ruming indication       指示定义 操色常亮 Steady green at long intervals Off     指示定义 操earing Wearing Steady green at long intervals Off       資色常亮 Steady green at long intervals Off     反 方式上电且交流上电 DC on and AC off       夏色像闪 Binking green at long intervals Off     愛点上电 DC on and AC off       夏日、黄素上电 Off     愛点上电 DC of and AC off       夏日、黄素上电 Off     夏二、日本 DC off       夏日、黄素上电 Off     夏二、日本 DC off       夏日、日本 Off     夏二、日本 DC off       夏日、日本 DC off     夏二、日本 DC off	Indicator	Indicates the SUN2000 operating information.	
(1P)PN/ITEM:XXXXXXXXX (32P)Model:SUN2000-XXXTL-XX (S)SN:XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	SUN2000 serial number	Indicates the serial number.	
WLAN SSID: SUN2000-XXXXXXXXX Password:XXXXXXXX C	SUN2000 WiFi login QR code	Scan the QR code to connect to the Huawei SUN2000 WiFi network.	

# 2.4 Working Principles

# 2.4.1 Circuit Diagram

A SUN2000 can connect to a maximum of eight PV strings and has four MPPT circuits inside. Each MPPT circuit tracks the maximum power point of two PV strings. The SUN2000 converts DC power into single-phase AC power through an inverter circuit. Surge protection is supported on both the DC and AC sides.

### Figure 2-5 Schematic diagram



# 2.4.2 Working Modes

The SUN2000 can work in Standby, Operating, or Shutdown mode.

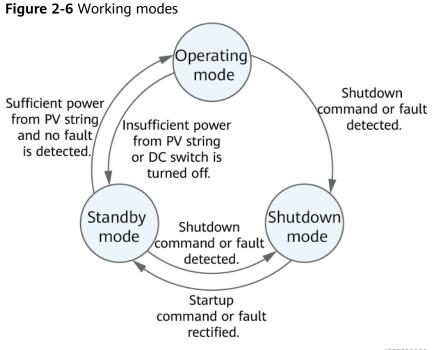


Table 2-2 Working	mode description
-------------------	------------------

Working Mode	Description
Standby	The SUN2000 enters Standby mode when the external environment does not meet the operating requirements. In Standby mode:
	• The SUN2000 continuously performs status check and enters the Operating mode once the operating requirements are met.
	<ul> <li>The SUN2000 enters Shutdown mode after detecting a shutdown command or a fault after startup.</li> </ul>
Operating	In Operating mode:
	• The SUN2000 converts DC power from PV strings into AC power and feeds the power to the power grid.
	• The SUN2000 tracks the maximum power point to maximize the PV string output.
	<ul> <li>If the SUN2000 detects a fault or a shutdown command, it enters the Shutdown mode.</li> </ul>
	• The SUN2000 enters Standby mode after detecting that the PV string output power is not suitable for connecting to the power grid for generating power.
Shutdown	<ul> <li>In Standby or Operating mode, the SUN2000 enters Shutdown mode after detecting a fault or shutdown command.</li> </ul>
	• In Shutdown mode, the SUN2000 enters Standby mode after detecting a startup command or that the fault is rectified.

# **3** SUN2000 Storage

The following requirements should be met if the SUN2000 is not put into use directly:

- Do not unpack the SUN2000.
- Keep the storage temperature at -40°C to +70°C and the humidity at 5%-95% RH.
- Store the SUN2000 in a clean and dry place and protect it from dust and water vapor corrosion.
- A maximum of six SUN2000s can be stacked. To avoid personal injury or device damage, stack SUN2000s with caution to prevent them from falling over.
- During the storage period, check the SUN2000 periodically (recommended: every three months). If any rodent bites are found on the packing materials, replace the packing materials immediately.
- If the SUN2000 has been stored for more than two years, it must be checked and tested by professionals before being put into use.

# **4** Installation

# 4.1 Checking Before Installation

# **Outer Packing Materials**

Before unpacking the inverter, check the outer packing materials for damage, such as holes and cracks, and check the inverter model. If any damage is found or the inverter model is not what you requested, do not unpack the package and contact your supplier as soon as possible.

### **NOTE**

You are advised to remove the packing materials within 24 hours before installing the inverter.

## Package Contents

After unpacking the inverter, check that the contents are intact and complete. If any damage is found or any component is missing, contact your supplier.

## D NOTE

For details about the number of contents, see the *Packing List* in the packing case.

# 4.2 Tool Preparation

Туре	Tools and Instruments			
Install ation				
	Insulated torque socket wrench (including an extension bar)	Insulated torque socket wrench (including an extended socket)	Phillips insulated torque screwdriver	
	Hammer drill	Drill bit	Rubber mallet	
		◄[]		
	Utility knife	Marker	Open-end wrench H4TW0001 (Amphenol)	
	Cable cutter	Wire stripper	Diagonal pliers	
	Hydraulic pliers	Heat gun	Crimping tool H4TC0003 (Amphenol)	

Туре	Tools and Instruments		
		<u>&amp; O</u>	
	Steel measuring tape	Level	Multimeter
			A
	Cable tie	Heat shrink tubing	Vacuum cleaner
Person al protec tive equip ment (PPE)		C. III	
	Goggles	Work shoes	Dust mask
	Currin .	-	-
	Protective gloves		

# 4.3 Selecting an Installation Position

## **Basic Requirements**

- The SUN2000 is IP66-rated and can be installed indoors or outdoors.
- Do not install the SUN2000 in a place where a person can easily be exposed to its enclosure and heat sinks, because these parts are extremely hot during operation.
- Do not install the SUN2000 in areas with flammable or explosive materials.
- Do not install the equipment in an area with strong vibration, noise, or electromagnetic interference.
- If inverters are installed in a place with abundant vegetation, in addition to routine weeding, harden the ground underneath the inverters using cement or gravel (recommended area: 3 m x 2.5 m).

• Do not install the SUN2000 in a place within children's reach.

## Site Requirements

- The SUN2000 should be installed in a well-ventilated environment to ensure good heat dissipation.
- If the SUN2000 is installed in a place exposed to direct sunlight, the power may decrease as the temperature rises.
- You are advised to install the SUN2000 in a sheltered place or install an awning over it.

# **Mounting Structure Requirements**

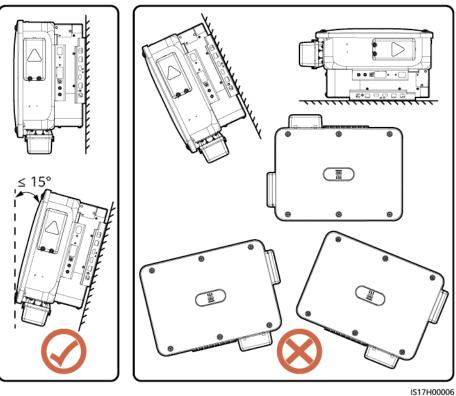
- The mounting structure where the SUN2000 is installed must be fire resistant.
- Do not install the SUN2000 on flammable building materials.
- The SUN2000 is heavy. Ensure that the installation surface is solid enough to bear the weight load.
- In residential areas, do not install the SUN2000 on drywalls or walls made of similar materials which have a weak sound insulation performance because the noise generated by the SUN2000 is noticeable.

# **Installation Angle Requirements**

The SUN2000 can be wall-mounted or support-mounted. Requirements for the installation angle:

- Install the SUN2000 vertically or at a maximum back tilt of 15 degrees to facilitate heat dissipation.
- Do not install the SUN2000 with a front tilt, excessive back tilt, side tilt, horizontally, or upside down.

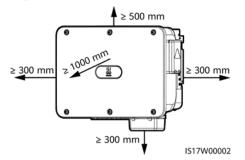




# **Installation Space Requirements**

• Reserve enough clearance around the SUN2000 to ensure sufficient space for installation and heat dissipation.

Figure 4-2 Installation space



• When installing multiple SUN2000s, install them in horizontal mode if ample space is available and install them in triangle mode if no ample space is available. Stacked installation is not recommended.

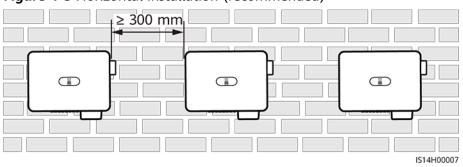


Figure 4-3 Horizontal installation (recommended)



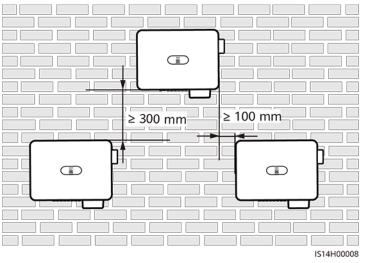
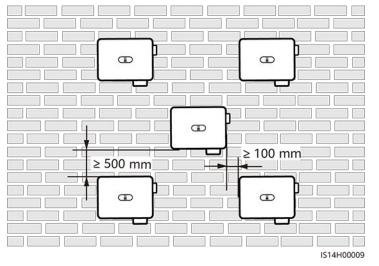


Figure 4-5 Three-layer triangle installation (not recommended)



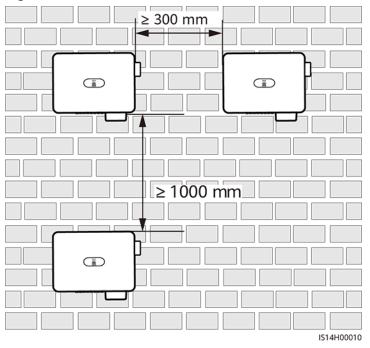
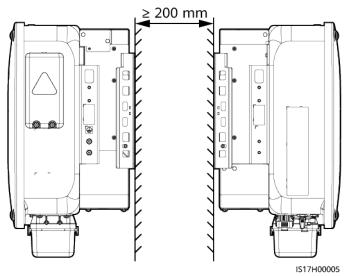


Figure 4-6 Stacked installation (not recommended)





#### **NOTE**

The installation diagrams are for reference only and are irrelevant to the SUN2000 cascading scenario.

# 4.4 Moving the SUN2000

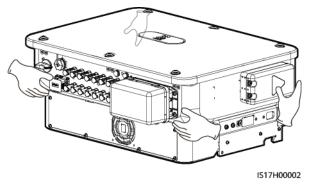
## Procedure

**Step 1** Lift the SUN2000 from the packing case and move it to the specified installation position.

## 

- Move the SUN2000 with care to prevent device damage and personal injury.
- Do not use the wiring terminals and ports at the bottom to support any weight of the SUN2000.
- Place a foam pad or cardboard under the SUN2000 to protect the SUN2000 enclosure from damage.

Figure 4-8 Moving the SUN2000



----End

# 4.5 Installing the Mounting Bracket

# **Installation Precautions**

Before installing the mounting bracket, remove the security Torx wrench and set it aside.

Figure 4-9 Position for binding the security Torx wrench



(1) Security Torx wrench

Figure 4-10 shows the dimensions of the mounting holes for the SUN2000.

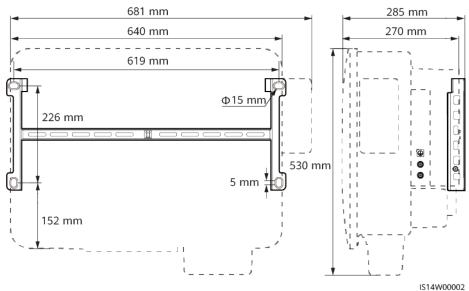


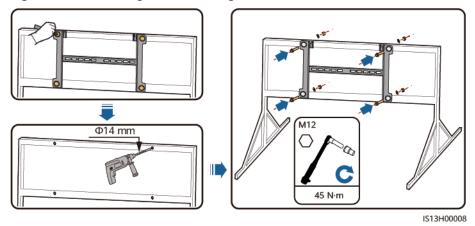
Figure 4-10 Mounting bracket dimensions

# 4.5.1 Support-mounted Installation

# Procedure

**Step 1** Secure the mounting bracket.

Figure 4-11 Securing the mounting bracket



## **NOTE**

You are advised to apply anti-rust paint on the hole positions for protection.

----End

# 4.5.2 Wall-mounted Installation

# Prerequisites

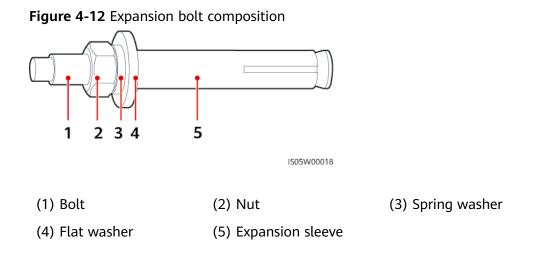
To install the SUN2000, you need to prepare expansion bolts. M12x60 stainless steel expansion bolts are recommended.

## Procedure

- **Step 1** Determine the positions for drilling holes and mark the positions using a marker.
- **Step 2** Secure the mounting bracket.

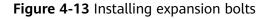
## 

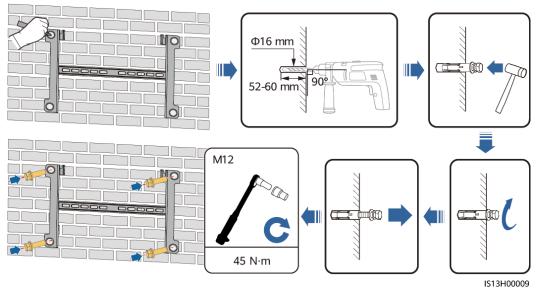
Avoid drilling holes in the water pipes and cables buried in the wall.



## NOTICE

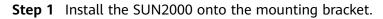
- To prevent dust inhalation or contact with eyes, wear safety goggles and an anti-dust mask when drilling holes.
- Clean up any dust in and around the holes using a vacuum cleaner and measure the distance between holes. If the holes are inaccurately positioned, drill holes again.
- Level the front of the expansion sleeve with the concrete wall after removing the bolt, spring washer, and flat washer. Otherwise, the mounting bracket will not be securely installed on the concrete wall.

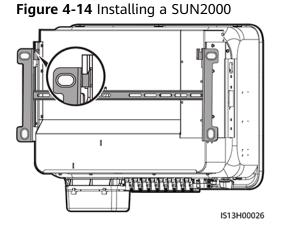




----End

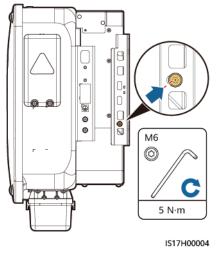
# 4.6 Installing a SUN2000





**Step 2** Tighten the nuts on both sides of the SUN2000.

#### Figure 4-15 Tightening the nut



#### NOTICE

Secure the screws on the sides before connecting cables.

----End

# **5** Electrical Connections

# **5.1 Precautions**

#### 

When exposed to sunlight, the PV arrays supply DC voltage to the SUN2000. Before connecting cables, ensure that the two DC switches on the SUN2000 are OFF. Otherwise, the high voltage of the SUN2000 may result in electric shocks.

#### A DANGER

- It is recommended that the site be equipped with qualified fire extinguishing facilities, such as firefighting sands and carbon dioxide fire extinguishers.
- Wear insulated gloves and use insulated tools to prevent electric shocks or short circuits.

#### 

- The equipment damage caused by incorrect cable connections is beyond the warranty scope.
- Only certified electrician can perform electrical terminations.
- Wear proper PPE at all time when terminating cables.
- To prevent poor cable connection due to overstress, it is recommended that the cables be bent and reserved, and then connected to the appropriate ports.

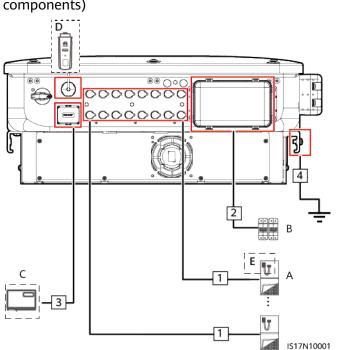
#### 

• Stay away from the equipment when preparing cables to prevent cable scraps from entering the equipment. Cable scraps may cause sparks and result in personal injury and equipment damage.

#### **NOTE**

The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only. Select cables in accordance with local cable specifications (green-and-yellow cables are only used for grounding).

# **5.2 Preparing Cables**



**Figure 5-1** SUN2000 cable connections (dashed boxes indicate optional components)

 Table 5-1
 Components

No.	Componen t	Description	Source
A	PV string	• A PV string consists of PV modules connected in series.	Prepared by users
		• The SUN2000 supports the input from eight PV strings.	

No.	Componen t	Description	Source			
В	AC switch	To ensure that the inverter can be safely disconnected from the power grid when an exception occurs, connect an AC switch to the AC side of the inverter. Select an appropriate AC switch in accordance with local industry standards and regulations. Huawei recommends the following switch specifications:	Prepared by users			
		Recommended: a three-phase AC circuit breaker with a rated voltage greater than or equal to 500 V AC and a rated current of 125 A.				
С	SmartLogg er	SmartLogger3000	Purchased from Huawei			
D	Smart Dongle	SDongleA-03	Purchased from Huawei			
E	Smart PV optimizer <sup>[1]</sup>	MERC-1300W-P, MERC-1100W-P	Purchased from Huawei			
optimi	Note [1]: SUN2000MA V100R001C20SPC116 and later versions can connect to optimizers. For details about how to operate optimizers, see MERC Smart PV Optimizer User Manual.					

#### NOTICE

The cable specifications must comply with local standards. Device damage caused by using cables with incorrect specifications will not be covered by the warranty.

 Table 5-2 Cable description

No.	Cable	Туре	Recommended Specifications	Source
1	DC input power cable	Common PV cable in the industry (Recommended model: PV1- F)	<ul> <li>Conductor cross- sectional area: 3.5–6 mm<sup>2</sup></li> <li>Cable outer diameter: 5.5–9 mm</li> </ul>	Prepared by users

No.	Cable	Туре	Recommended Specifications	Source
2	AC output power cable	Outdoor copper-core/ aluminum-core cable	<ul> <li>Conductor cross- sectional area: 25–50 mm<sup>2</sup> outdoor copper- core cable or 35–50 mm<sup>2</sup> outdoor aluminum-core cable</li> <li>Cable outer diameter: 16–38 mm</li> </ul>	Prepared by users
3	(Optional) Signal cable	Two-core outdoor shielded twisted pair	<ul> <li>Conductor cross- sectional area: 0.2–1 mm<sup>2</sup></li> <li>Cable outer diameter: 4– 11 mm</li> </ul>	Prepared by users
4	PE cable	Single-core outdoor copper- core cable	Conductor cross-sectional area $\geq 5.5 \text{ mm}^2$	Prepared by users

# 5.3 Connecting the PE Cable

#### **DANGER**

- Ensure that the PE cable is securely connected. Otherwise, electric shocks may occur.
- Do not connect the neutral wire to the enclosure as a PE cable. Otherwise, electric shocks may occur.

#### **NOTE**

- The PE point at the AC output port is used only as a PE equipotential point, not a substitute for the PE point on the enclosure.
- It is recommended that silica gel or paint be applied around the ground terminal after the PE cable is connected.

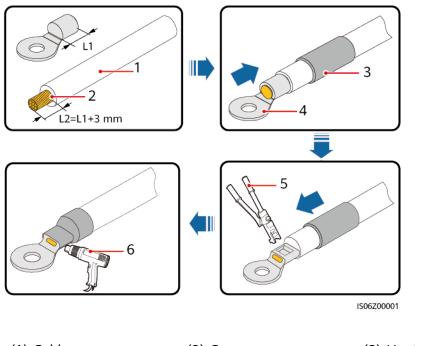
#### Procedure

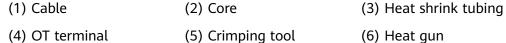
**Step 1** Crimp OT terminals.

#### NOTICE

- Avoid scratching the core wire when stripping a cable.
- The cavity formed after the conductor crimp strip of the OT terminal is crimped must wrap the core wires completely. The core wires must contact the OT terminal closely.
- Wrap the wire crimping area with heat shrink tubing or PVC insulation tape. The heat shrink tubing is used as an example.
- When using a heat gun, protect devices from being scorched.

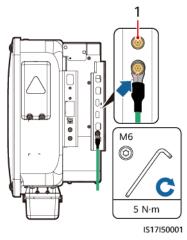
#### Figure 5-2 Crimping an OT terminal





#### **Step 2** Connect the PE cable.

#### Figure 5-3 Connecting the PE cable



(1) Reserved PE point

----End

# 5.4 Connecting the AC Output Power Cable

#### Precautions

An AC switch must be installed on the AC side of the SUN2000 to ensure that the SUN2000 can be safely disconnected from the power grid.

#### 

- Do not connect loads between the inverter and the AC switch that directly connects to the inverter. Otherwise, the switch may trip by mistake.
- If an AC switch is used with specifications beyond local standards, regulations, or Huawei's recommendations, the switch may fail to turn off in a timely manner in case of exceptions, causing serious faults.

#### 

Each inverter must be equipped with an AC output switch. Multiple inverters cannot connect to the same AC output switch.

#### NOTICE

- If the external AC switch can perform earth leakage protection, the rated leakage action current should be greater than or equal to 500 mA.
- If multiple SUN2000s connect to the general residual current device (RCD) through their respective external AC switches, the rated leakage action current of the general RCD should be greater than or equal to the number of SUN2000s multiplied by 500 mA.
- Use a socket wrench and extension rod to connect the AC power cable. The extension rod must be longer than 100 mm.
- Sufficient slack should be provided in the PE cable to ensure that the last cable bearing the force is the PE cable when the AC output power cable bears pulling force due to force majeure.
- Do not install third-party devices in the AC connection box.
- You need to prepare M8 OT terminals by yourself.

#### **Requirements for the OT or DT Terminal**

- If a copper cable is used, use copper wiring terminals.
- If a copper-clad aluminum cable is used, use copper wiring terminals.
- If an aluminum alloy cable is used, use copper-aluminum transition wiring terminals, or aluminum wiring terminals along with copper-aluminum transition spacers.

#### NOTICE

- Do not connect aluminum wiring terminals to the AC terminal block. Otherwise the electrochemical corrosion will occur and affect the reliability of cable connections.
- Comply with the IEC61238-1 requirements when using copper-aluminum transition wiring terminals, or aluminum wiring terminals along with copper-aluminum transition spacers.
- If copper-aluminum transition spacers are used, pay attention to the front and rear sides. Ensure that the aluminum sides of spacers are in contact with aluminum wiring terminals, and copper sides of spacers are in contact with the AC terminal block.

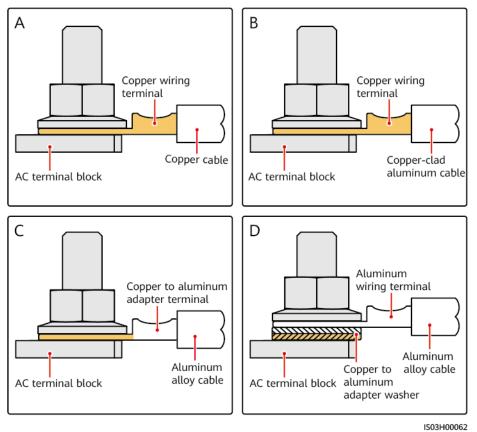
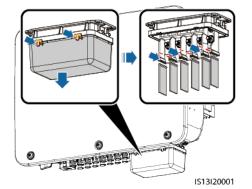


Figure 5-4 Requirements for the OT/DT terminal

#### Procedure

**Step 1** Remove the AC terminal box and install partition boards.

**Figure 5-5** Removing the AC terminal box



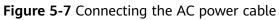
**Step 2** Connect the AC output power cable (using a four-core cable as an example).

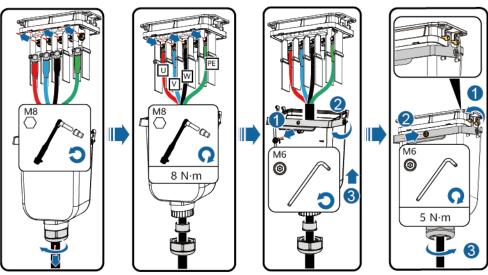
#### **NOTE**

- To avoid damaging the rubber liner, do not route a cable with a crimped OT terminal directly through it.
- The cable colors in figures are for reference only. Select appropriate cables according to the local standards.

9 15 mm L+3 D ≤ 150 mm 37-44 mm 32-37 mm D 26-32 mm 20-26 mm 16-20 mm IS13I20003

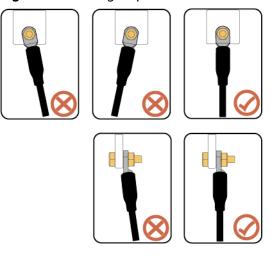
Figure 5-6 Stripping the AC power cable





IS13I20022





----End

# 5.5 Installing the DC Input Power Cable

#### Precautions

#### 1 DANGER

- Before connecting the DC input power cables, ensure that the DC voltage is within the safe range (lower than 60 V DC) and that the DC switch on the SUN2000 is OFF. Failing to do so may result in electric shocks.
- When the SUN2000 is running, it is not allowed to work on the DC input power cables, such as connecting or disconnecting a PV string or a PV module in a PV string. Failing to do so may cause electric shocks.
- If no PV string connects to a DC input terminal of the SUN2000, do not remove the watertight cap from the DC input terminals. Otherwise, the IP rating of the SUN2000 will be affected.

#### 

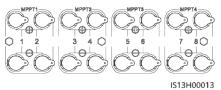
Ensure that the following conditions are met. Otherwise, the SUN2000 may be damaged, or even a fire could happen.

- PV modules connected in series in each PV string are of the same specifications.
- The DC input voltage of the SUN2000 shall not exceed 1100 V DC under any circumstance.
- The polarities of electric connections are correct on the DC input side. The positive and negative terminals of a PV string connect to corresponding positive and negative DC input terminals of the SUN2000.
- If polarity of the DC input power cable is reversed and the DC switch is ON, do not turn off the DC switch immediately or remove positive and negative connectors. Wait until the solar irradiance declines at night and the PV string current reduces to below 0.5 A, and then turn off the DC switch and remove the positive and negative connectors. Correct the PV string polarity before reconnecting the PV string to the SUN2000.

#### NOTICE

- The SUN2000 does not support power supplies other than PV strings. Since the output of the PV string connected to the SUN2000 cannot be grounded, ensure that the PV module output is well insulated to ground.
- During the installation of PV strings and the SUN2000, the positive or negative terminals of PV strings may be short-circuited to ground if the power cable is not properly installed or routed. In this case, an AC or DC short circuit may occur and damage the SUN2000. The caused device damage is not covered under any warranty.

#### Figure 5-9 DC input terminals



When the DC input is not fully configured, the DC input terminals must meet the following requirements:

- 1. Distribute the DC input power cables evenly over four MPPT circuits, and connect them preferentially through MPPT1 and MPPT4.
- 2. Maximize the number of connected MPPT circuits.

Number of PV Strings	Terminal Selection	Number of PV Strings	Terminal Selection
1	PV1	2	PV1 and PV7

Number of PV Strings	Terminal Selection	Number of PV Strings	Terminal Selection
3	PV1, PV3 and PV7	4	PV1, PV3, PV5 and PV7
5	PV1, PV2, PV3, PV5 and PV7	6	PV1, PV2, PV3, PV5, PV7 and PV8
7	PV1, PV2, PV3, PV4, PV5, PV7 and PV8	8	PV1, PV2, PV3, PV4, PV5, PV6, PV7 and PV8

#### Procedure

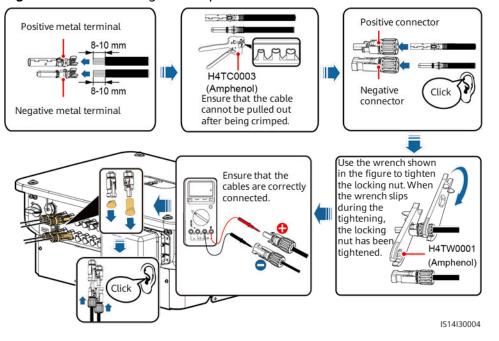
**Step 1** Connect the DC power cable.

#### 

Use the positive and negative Amphenol Helios H4 metal terminals and DC connectors supplied with the solar inverter. Using incompatible positive and negative metal terminals and DC connectors may result in serious consequences. The caused device damage is not covered under any warranty.

#### NOTICE

- For models of the crimping tool and removal wrench, use the recommended model or contact your Amphenol dealer.
- Cables with high rigidity, such as armored cables, are not recommended as DC input power cables, because poor contact may be caused by the bending of the cables.
- Before assembling DC connectors, label the cable polarities correctly to ensure correct cable connections.
- After the positive and negative connectors snap into place, pull the DC input cables back to ensure that they are connected securely.



#### Figure 5-10 Connecting the DC power cable

#### NOTICE

During DC input power cabling, leave at least 50 mm of slack. The axial tension on PV connectors must not exceed 80 N. Radial stress or torque must not be generated on PV connectors.

----End

# 5.6 (Optional) Installing a Smart Dongle

#### Procedure

#### **NOTE**

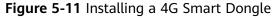
- The Smart Dongle is not provided in standard configuration.
- For details about how to operate the 4G Smart Dongle SDongleA-03, see *SDongleA-03 Quick Guide (4G)*. You can scan the QR code below to obtain the document.

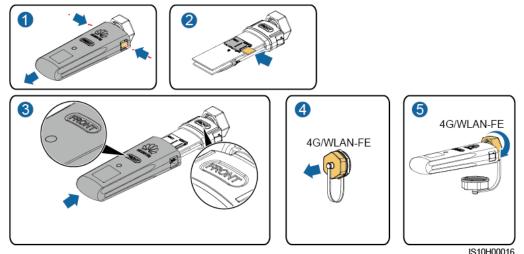


#### NOTICE

- If your Smart Dongle is not equipped with a SIM card, prepare a standard SIM card (size: 25 mm x 15 mm) with the capacity greater than or equal to 64 KB.
- When installing the SIM card, determine its installation direction based on the silk screen and arrow on the card slot.
- Press the SIM card in place to lock it, indicating that the SIM card is correctly installed.
- When removing the SIM card, push it inwards to eject it.
- When reinstalling the cover of the Smart Dongle, ensure that the buckle springs back in place.

#### Step 1 Installing a 4G Smart Dongle





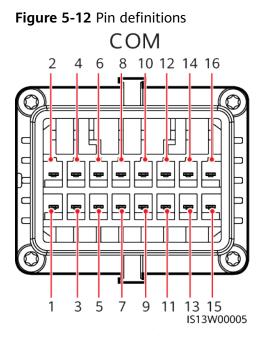
----End

# 5.7 Connecting the Signal Cable

#### **COM Port Pin Definitions**

#### NOTICE

When laying out a signal cable, separate it from power cables to avoid strong signal interference.



Pin	Definitio n	Function	Description	Pin	Definitio n	Function	Description
1	485A1_1	RS485 differential signal +	Used to cascade inverters or	2	485A1_2	RS485 differential signal +	Used to cascade inverters or
3	485B1_1	RS485 differential signal –	connect to the SmartLogger.	4	485B1_2	RS485 differential signal –	connect to the SmartLogger.
5	PE	Ground point on the shield layer	-	6	PE	Ground point on the shield layer	-
7	485A2	RS485 differential signal +	Reserved. Connects to the RS485	8	DIN1	Reserved.	-
9	485B2	RS485 differential signal –	signal port for controlling the power meter at the grid-tied point.	10	DIN2		
11	-	-	-	12	DIN3		
13	GND	GND	-	14	DIN4		
15	DIN5	Rapid shutdown/ OVGR	Supports functions such as rapid shutdown and OVGR.	16	GND		

#### Scenarios Where No Signal Cable Is Connected

#### NOTICE

If no signal cable is required for the SUN2000, use waterproof plugs to block the wiring holes on the signal cable connector and connect the signal cable connector to the communications port on the SUN2000 to improve the waterproof performance of the SUN2000.

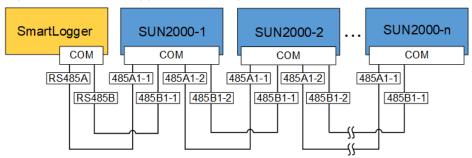
Figure 5-13 Securing the signal cable connector

### 5.7.1 Communication Modes

#### **RS485** Communication

• SmartLogger networking

#### Figure 5-14 SmartLogger networking



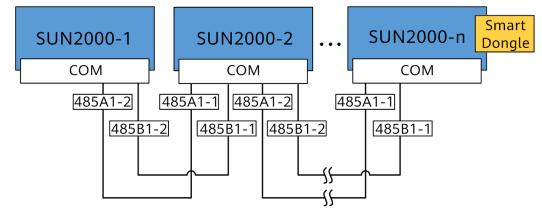
IS17I40001

#### **NOTE**

It is recommended that the number of SUN2000s connected to each RS485 route be less than 30.

• Smart Dongle networking

#### Figure 5-15 Smart Dongle networking



# 5.7.2 (Optional) Connecting the RS485 Communications Cable to the SUN2000

#### Procedure

**Step 1** Connect the signal cable to the signal cable connector.

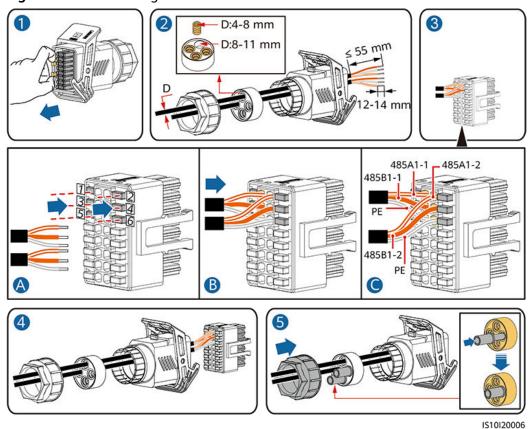
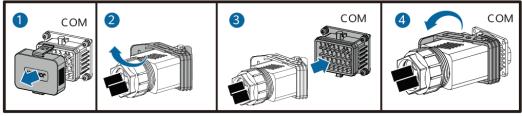


Figure 5-16 Connecting the cable

**Step 2** Connect the signal cable connector to the COM port.

Figure 5-17 Securing the signal cable connector



IS13I40001

----End

### 5.7.3 (Optional) Connecting the Rapid Shutdown Signal Cable

**Step 1** Connect the signal cable to the signal cable connector.

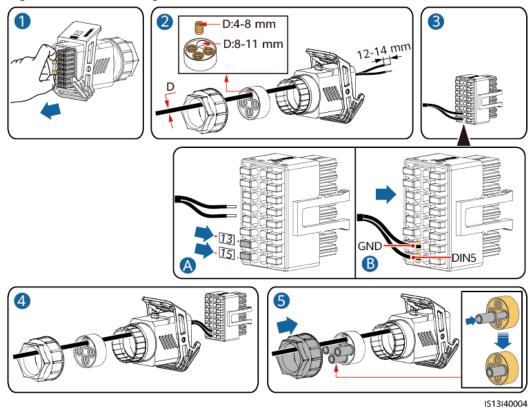
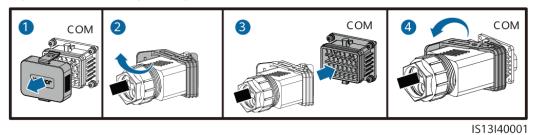


Figure 5-18 Connecting the cable

**Step 2** Connect the signal cable connector to the COM port.

Figure 5-19 Securing the signal cable connector



----End

# 6 Commissioning

# 6.1 Checking Before Power-On

#### Table 6-1 Checklist

No.	Check Item	Acceptance Criteria
1	SUN2000 installation	The SUN2000 is installed correctly and securely.
2	Cable routing	The cables are routed properly as required by the customer.
3	Cable ties	Cable ties are evenly distributed and no burr exists.
4	Reliable grounding	The PE cable is connected correctly and securely.
5	Switch	DC switches and all the switches connecting to the SUN2000 are OFF.
6	Cable connection	The AC output power cable, and DC input power cables are connected correctly and securely.
7	Unused terminals and ports	Unused terminals and ports are locked by watertight caps.
8	Installation environment	The installation space is proper, and the installation environment is clean and tidy.

# 6.2 System Power-On

#### Prerequisites

#### 

• Wear insulated gloves and use insulated tools to prevent electric shocks or short circuits.

#### NOTICE

- Before turning on the AC switch between the SUN2000 and the power grid, check that the AC voltage is within the specified range using a multimeter.
- If the DC power supply is connected but the AC power supply is disconnected, the SUN2000 will report a **Grid Loss** alarm. The SUN2000 can start properly only after the power grid recovers.

#### Procedure

- **Step 1** Turn on the AC switch between the SUN2000 and the power grid.
- **Step 2** Turn on the DC switch at the bottom of the SUN2000.
- **Step 3** Observe the LED indicators to check the operating status of the SUN2000.

Table 6-2	Indicator	description
-----------	-----------	-------------

Category	Status	Description	
Running	LED1	LED2	-
indicator ≡[]~ (예) ↓ ↓ ↓	Steady green	Steady green	The SUN2000 is operating in grid-tied mode.
LED1 LED2	Blinking green slowly (on for 1s and off for 1s)	Off	The DC is on and the AC is off.
	Blinking green slowly (on for 1s and off for 1s)	Blinking green slowly (on for 1s and off for 1s)	Both the DC and AC are on, and the SUN2000 is not supplying power to the power grid.
	Off	Blinking green slowly	The DC is off and the AC is on.

Category	Status		Description	
	Off	Off	Both the DC and AC are off.	
	Blinking red fast (on for 0.2s and off for 0.2s)	-	DC environment alarm	
	-	Blinking red fast (on for 0.2s and off for 0.2s)	AC environment alarm	
	Steady red	Steady red	Faulty	
Communications	LED3	_		
indicator ≒[]~ (ආ)	Blinking green fast (on for 0.2s and then off for 0.2s)		Communication is in progress.	
LED3	Blinking green slowly (on for 1s and off for 1s)		A mobile phone is connected.	
	Off		No communication	
Note: If LED1, LED2, and LED3 are steady red, the SUN2000 is faulty and needs to be replaced.				

----End



# 7.1 Downloading the FusionSolar App

• Method 1: Access https://solar.huawei.com using the mobile phone browser and download the latest installation package.

#### Figure 7-1 Download Mode



- Method 2: Search for FusionSolar on Huawei AppGallery and download the latest installation package.
- Method 3: Scan the following QR code and download the latest installation package.

Figure 7-2 QR code



FusionSolar

# 7.2 (Optional) Registering an Installer Account

#### **NOTE**

- If you have an installer account, skip this step.
- You can register an account only using a mobile phone only in China.
- The mobile number or email address used for registration is the user name for logging in to the FusionSolar app.

Create the first installer account and create a domain named after the company name.

		<	Select role	<	Installer registra	ation
FusionSolar	nber	~	I'm an owner Real-time monitoring of plant operation		Note: If your company has register the system, you do not need to regi your administrator to add you to the	id an account in ster again. Ask ruser list.
6 Password	Forgot password?		Ask your installer to create an account for you.		Company name	
Log In			I'm ninstaller Quie pp. 08M, operation		Mobile number	
		1	Tap Leate your account		Usemame	
	-				Enter the verification code.	Send
					Password	Spec
					Confirm password	3945
					I have read and agree to Term	is of Use and
No 2count? Tustorsolar.huaw	vel.com			(	Rel my	

#### Figure 7-3 Creating the first installer account

#### NOTICE

To create multiple installer accounts for a company, log in to the FusionSolar app and tap **Add User** to create an installer account.

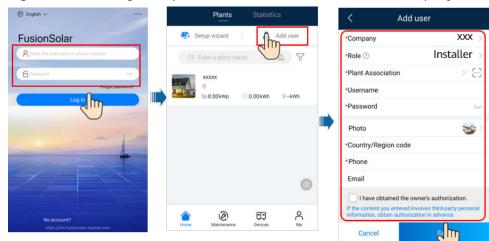


Figure 7-4 Creating multiple installer accounts for the same company

## 7.3 Creating a PV Plant and a User

Figure 7-5 Creating a PV plant and a user G English V Plant FusionSolar 10.00kWh Rekwr Ð œ Ŝ

#### **NOTE**

- In the quick settings for SUN2000, the grid code is N/A by default (automatic startup is not supported). Set the grid code based on the area where the PV plant is located.
- For details about how to use the site deployment wizard, see FusionSolar App Quick • Guide.



# 7.4 Logging In to the App

#### 

- The initial name of the built-in WLAN hotspot of the SmartLogger is **Logger\_Device SN**, and the initial password is **Changeme**.
- Use the initial password upon the first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.
- If the SmartLogger is powered on for the first time or is restored to factory settings, the quick settings screen is displayed when you log in to the app. You can set parameters as required.
- When the SmartLogger WLAN is OFF in idle state, the SmartLogger can be connected to the app within 4 hours after being powered on. After 4 hours, hold down the RST button for 1s to 3s to power on the WLAN module. The alarm/maintenance indicator (ALM) then blinks green fast for 2 minutes (other indicators are off) and the SmartLogger waits for connecting to the app. If the SmartLogger is not connected to the app, the WLAN module is automatically powered off after it is powered on for 4 hours.
- Step 1 Log in to the FusionSolar app. Choose Me > Device commissioning, and scan the QR code on the SmartLogger or manually connect to the WLAN hotspot of the SmartLogger to connect to the SmartLogger.
- **Step 2** Log in to the SmartLogger as user installer. The main screen for commissioning the SmartLogger is displayed. The initial password is 00000a.

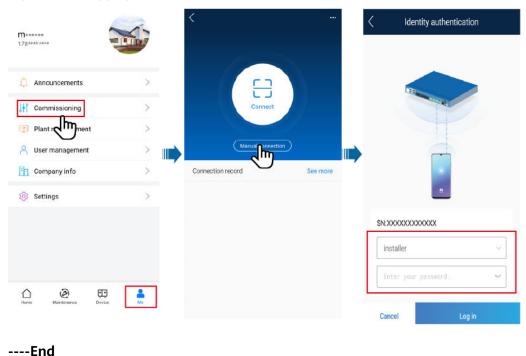


Figure 7-6 Logging In to the app

# 7.5 System Commissioning (SmartLogger Web)

For details, see **PV Plants Connecting to Huawei Hosting Cloud Quick Guide** (Inverters + SmartLogger3000).

# **8** Maintenance

# 8.1 System Power-Off

#### Precautions

#### 

After the SUN2000 powers off, the remaining electricity and heat may still cause electric shocks and body burns. Therefore, put on protective gloves and begin operating the SUN2000 five minutes after the power-off.

#### Procedure

- **Step 1** Send a shutdown command on the app.
- **Step 2** Turn off the AC switch between the SUN2000 and the power grid.
- Step 3 Turn off the DC switch at the bottom of the SUN2000.
- **Step 4** Turn on the DC switch between the PV string and the SUN2000 if there is any. ----**End**

### 8.2 Routine Maintenance

To ensure that the SUN2000 can operate properly for a long term, you are advised to perform routine maintenance on it as described in this chapter.

#### 

Before cleaning the system, connecting cables, and ensuring the grounding reliability, power off the system.

Table 8-1 Maintenance checklist
---------------------------------

Check Item	Check Method	Maintenance Interval
System cleanliness	Check periodically that the heat sinks are free from obstacles and dust.	Once every 6 to 12 months
System operating status	<ul> <li>Check that the SUN2000 is not damaged or deformed.</li> <li>Check that the SUN2000 operates with no abnormal sound.</li> <li>Check that all SUN2000 parameters are correctly set during operation.</li> </ul>	Once every 6 months
Electrical connection	<ul> <li>Check that cables are secured.</li> <li>Check that cables are intact, and that in particular, the parts touching the metallic surface are not scratched.</li> </ul>	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.
Grounding reliability	Check that ground cables are securely connected.	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.
Air tightness	Check that all terminals and ports are properly sealed.	Once a year
Clear vegetation around the inverters	<ul> <li>Perform inspection and weeding as required.</li> <li>Clean the site promptly after weeding.</li> </ul>	Based on the local wilting season

# 8.3 Troubleshooting

Alarm severities are defined as follows:

- Major: The inverter is faulty. As a result, the output power decreases or the grid-tied power generation is stopped.
- Minor: Some components are faulty without affecting the grid-tied power generation.
- Warning: The inverter works properly. The output power decreases or some authorization functions fail due to external factors.

Table 8-2 Common fault alarm list

ID	Name	Severity	Cause	Solution
2001	High string input voltage	Major	<ul> <li>The PV array is not properly configured.</li> <li>Excessive PV modules are connected in series to the PV string, and therefore the PV string open-circuit voltage exceeds the maximum inverter operating voltage.</li> <li>Cause ID 1: PV strings 1 and 2</li> <li>Cause ID 2: PV strings 3 and 4</li> <li>Cause ID 3: PV strings 5 and 6</li> <li>Cause ID 4: PV strings 7 and 8</li> </ul>	Reduce the number of PV modules connected in series to the PV string until the PV string open-circuit voltage is less than or equal to the maximum inverter operating voltage. After the PV string configuration is corrected, the alarm disappears.
2002	DC arc fault	Major	<ul> <li>The PV string power cables arc or are in poor contact.</li> <li>Cause ID 1: PV strings 1 and 2</li> <li>Cause ID 2: PV strings 3 and 4</li> <li>Cause ID 3: PV strings 5 and 6</li> <li>Cause ID 4: PV strings 7 and 8</li> </ul>	Check whether the PV string cables arc or are in poor contact.
2003	DC arc fault	Major	The PV string power cables arc or are in poor contact. Cause ID 1–8: PV strings 1– 8	Check whether the PV string cables arc or are in poor contact.

ID	Name	Severity	Cause	Solution
2011	String reverse connecti on	Major	The PV string polarity is reversed. Cause ID 1–8: PV strings 1– 8	<ol> <li>Check whether the PV string is connected to the device in reverse polarity. If yes, wait until the PV string current decreases to below 0.5 A, set DC SWITCH to OFF, and adjust the PV string polarity.</li> <li>If the fault persists, reset the device on the local maintenance app or WebUI of the upper-layer controller. Alternatively, you can turn off the AC and DC switches, wait for 5 minutes, and then turn on the AC and DC switches.</li> </ol>
2012	String current backfeed	Warning	The number of PV modules connected in series to the PV string is insufficient. As a result, the terminal voltage is lower than that of other strings. Cause ID 1–8: PV strings 1– 8	<ol> <li>Check whether the number of PV modules connected in series to the PV string is less than that of other PV strings. If yes, wait until the PV string current drops below 0.5 A, turn off all DC switches, and adjust the number of PV modules in the PV string.</li> <li>Check whether the open- circuit voltage of the PV string is abnormal.</li> <li>Check whether the PV string is shaded.</li> </ol>
2021	AFCI self- check failure	Major	Cause ID = 1, 2 The AFCI self-check fails.	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the alarm persists, contact Huawei technical support.
2031	Phase wire short- circuited to PE	Major	Cause ID = 1 The impedance of the output phase wire to PE is low or the output phase wire is short-circuited to PE.	Check the impedance of the output phase wire to PE, locate the position with low impedance, and rectify the fault.
2032	Grid loss	Major	<ul> <li>Cause ID = 1</li> <li>Power grid outage occurs.</li> <li>The AC circuit is disconnected or the AC switch is off.</li> </ul>	<ol> <li>The alarm is cleared automatically after the power grid recovers.</li> <li>Check whether the AC circuit is disconnected or the AC switch is off.</li> </ol>

ID	Name	Severity	Cause	Solution
2033	Grid undervol tage	Major	Cause ID = 1 The power grid voltage is below the lower threshold or the low-voltage duration has lasted for more than the value specified by LVRT.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm persists, check whether the power grid voltage is within the acceptable range. If not, contact the local power operator. If yes, modify the grid undervoltage protection threshold through the app, SmartLogger, or NMS with the consent of the local power operator.</li> <li>If the alarm persists for a long time, check the AC circuit breaker and AC output power cable.</li> </ol>
2034	Grid overvolt age	Major	Cause ID = 1 The power grid voltage exceeds the upper threshold or the high voltage duration has lasted for more than the value specified by HVRT.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The device automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm occurs frequently, check whether the power grid voltage is within the allowed range. If not, contact the local power operator. If yes, modify the power grid overvoltage protection threshold after obtaining the consent of the local power operator.</li> <li>Check whether the peak voltage of the power grid is too high. If the fault occurs frequently and persists for a long time, contact the local power operator.</li> </ol>

ID	Name	Severity	Cause	Solution
2035	Grid volt. Imbalan ce	Major	Cause ID = 1 The difference between power grid phase voltages exceeds the upper threshold.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> </ol>
				2. If the alarm persists, check whether the power grid voltage is within the acceptable range. If not, contact the local power operator.
				3. If the alarm lasts for a long time, check the AC output power cable connection.
				4. If the AC output power cable is correctly connected, yet the alarm persists and affects the energy yield of the PV plant, contact the local power operator.
2036	Grid overfreq uency	Major	Cause ID = 1 Power grid exception: The actual power grid frequency is higher than the requirements for the local power grid code.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> </ol>
				2. If the alarm persists, check whether the power grid frequency is within the acceptable range. If not, contact the local power operator. If yes, modify the grid overfrequency protection threshold through the app, SmartLogger, or NMS with the consent of the local power operator.

ID	Name	Severity	Cause	Solution
2037	Grid underfre quency	Major	Cause ID = 1 Power grid exception: The actual power grid frequency is lower than the requirements for the local power grid code.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm persists, check whether the power grid frequency is within the acceptable range. If not, contact the local power operator. If yes, modify the grid underfrequency protection threshold through the app, SmartLogger, or NMS with the consent of the local power operator.</li> </ol>
2038	Unstable grid frequenc y	Major	Cause ID = 1 Power grid exception: The actual change rate of the power grid frequency does not meet the requirements for the local power grid code.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm persists, check whether the power grid frequency is within the acceptable range. If not, contact the local power operator.</li> </ol>
2039	AC Overcurr ent	Major	Cause ID = 1 The grid experiences a dramatic voltage drop or is short-circuited. As a result, the transient AC current of the device exceeds the upper threshold and triggers protection.	<ol> <li>The device detects its external working conditions in real time. After the fault is rectified, the device automatically recovers.</li> <li>If the alarm occurs frequently and affects the operation of the power plant, check whether AC short circuit exists. If the fault persists, contact your dealer or technical support.</li> </ol>

ID	Name	Severity	Cause	Solution
2040	Output DC compon ent overhigh	Major	Cause ID = 1 The DC component of the inverter output current exceeds the upper threshold.	<ol> <li>The inverter monitors its external operating conditions in real time and automatically recovers after the fault is rectified.</li> <li>If the alarm persists and affects the energy yield of the PV plant, contact your dealer or Huawei technical support.</li> </ol>
2051	Abnorm al residual current	Major	Cause ID = 1 The insulation impedance of the input side to PE decreases when the inverter is operating.	<ol> <li>If the alarm occurs accidentally, the external power cable may be abnormal temporarily. The inverter automatically recovers after the fault is rectified.</li> <li>If the alarm persists or lasts a long time, check whether the impedance between the PV</li> </ol>
2061	Abnorm al groundin g	Major	<ul> <li>Cause ID = 1</li> <li>The neutral wire or PE cable of the inverter is not connected.</li> <li>The output mode set for the inverter is inconsistent with the cable connection mode.</li> </ul>	<ul> <li>string and ground is too low.</li> <li>Power off the inverter (turn off the AC output switch and DC input switch, and wait for a period of time. For details about the wait time, see the description on the device safety warning label), and then perform the following operations:</li> <li>1. Check whether the PE cable for the inverter is connected properly.</li> <li>2. If the inverter is connected to a TN power grid, check whether the neutral wire is properly connected and whether the voltage of the neutral wire to ground is normal.</li> <li>3. After the inverter is powered on, check whether the output mode set for the inverter is consistent with the output cable connection mode.</li> </ul>

ID	Name	Severity	Cause	Solution
2062	Low insulatio n resistanc e	Major	<ul> <li>Cause ID = 1</li> <li>The PV array is short-circuited with PE.</li> <li>The PV string has been in a moist environment for a long time and the circuit is not well insulated to ground.</li> </ul>	<ol> <li>Check the impedance between the PV string and the PE cable. If a short circuit occurs, rectify the fault.</li> <li>Check whether the PE cable of the inverter is correctly connected.</li> <li>If you have confirmed that the impedance is lower than the specified protection threshold in a cloudy or rainy environment, log in to the app, SmartLogger, or NMS and set Insulation resistance protection threshold.</li> </ol>
2063	Cabinet overtem perature	Minor	<ul> <li>Cause ID = 1</li> <li>The inverter is installed in a place with poor ventilation.</li> <li>The ambient temperature exceeds the upper threshold.</li> <li>The inverter is not operating properly.</li> </ul>	<ol> <li>Check the ventilation and ambient temperature at the inverter installation position.</li> <li>If the ventilation is poor or the ambient temperature exceeds the upper threshold, improve the ventilation and heat dissipation.</li> <li>If both the ventilation and ambient temperature meet requirements yet the alarm persists, contact your dealer or Huawei technical support.</li> </ol>
2064	Device fault	Major	Cause ID = 1–15 An unrecoverable fault occurs on a circuit inside the inverter.	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the alarm persists, contact your dealer or Huawei technical support. <b>NOTICE</b> Cause ID = 1: Perform the preceding operations when the PV string current is less than 1 A.
2065	Upgrade failed or version mismatc h	Minor	Cause ID = 1–6 The upgrade is not completed normally.	<ol> <li>Perform an upgrade again.</li> <li>If the upgrade fails several times, contact your dealer or Huawei technical support.</li> </ol>

ID	Name	Severity	Cause	Solution
2066	License expired	Warning	<ul> <li>Cause ID = 1</li> <li>The privilege license has entered the grace period.</li> <li>The privilege feature is about to expire.</li> </ul>	<ol> <li>Apply for a new license.</li> <li>Load a new certificate.</li> </ol>
2067	Faulty power collector	Major	Cause ID = 1 The power meter is disconnected.	<ol> <li>Check whether the configured power meter model is the same as the actual model.</li> <li>Check whether the communications parameters of the power meter are the same as the RS485 configurations of the inverter.</li> <li>Check whether the power meter is powered on and whether the RS485 communications cable is connected.</li> </ol>
61440	Faulty monitori ng unit	Minor	<ul> <li>Cause ID = 1</li> <li>The flash memory is insufficient.</li> <li>The flash memory has bad sectors.</li> </ul>	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the alarm persists, replace the monitoring board or contact your dealer or Huawei technical support.
2072	Transient AC overvolt age	Major	Cause ID = 1 The inverter detects that the phase voltage exceeds the transient AC overvoltage protection threshold.	<ol> <li>If the voltage at the grid connection point is too high, contact the local power operator.</li> <li>If you have confirmed that the voltage at the grid connection point exceeds the upper threshold and obtained consent from the local power operator, modify the overvoltage protection thresholds.</li> <li>Check whether the peak grid voltage exceeds the upper threshold.</li> </ol>

ID	Name	Severity	Cause	Solution
2085	Built-in PID operatio n abnorma l	Minor	<ul> <li>Cause ID = 1, 2</li> <li>The output resistance of PV arrays to ground is low.</li> <li>The system insulation resistance is low.</li> </ul>	<ul> <li>Cause ID = 1 <ol> <li>Turn off the AC output switch and DC input switch, wait for a period of time (for details about the wait time, see the description on the device safety warning label), and then turn on the DC input switch and AC output switch.</li> <li>If the alarm persists, contact your dealer or Huawei technical support.</li> <li>Cause ID = 2 <ol> <li>Check the impedance between the PV array output and the ground. If a short circuit occurs or the insulation is insufficient, rectify the fault.</li> <li>If the alarm persists, contact your dealer or Huawei technical support.</li> </ol> </li> </ol></li></ul>
2086	External fan abnorma l	Major	Cause ID = 1 The external fan is short- circuited, the power supply is insufficient, or the air channel is blocked.	<ol> <li>Shut down the fan, turn off the DC switch, check whether the fan blades are damaged, and clear the foreign matter around the fan.</li> <li>Reinstall the fan, turn on the DC switch, and wait for the inverter to start. If the alarm persists after 15 minutes, replace the external fan.</li> </ol>

ID	Name	Severity	Cause	Solution
2090	Abnorm al active power scheduli ng instructi on	Major	<ul> <li>Cause ID = 1</li> <li>The DI input is abnormal.</li> <li>The DI input is inconsistent with the configuration.</li> </ul>	<ol> <li>Check whether the cables are connected correctly to the DI ports.</li> <li>On the <b>DI active scheduling</b> screen under the dry contact scheduling settings, view the DI signal configuration mapping table. Contact the power grid company to check whether the configurations in the mapping table are complete and meet the requirements.</li> </ol>
2091	Abnorm al reactive power scheduli ng instructi on	Major	<ul> <li>Cause ID = 1</li> <li>The DI input is abnormal.</li> <li>The DI input is inconsistent with the configuration.</li> </ul>	<ol> <li>Check whether the cables are connected correctly to the DI ports.</li> <li>On the DI reactive power scheduling screen under the dry contact scheduling settings, view the DI signal configuration mapping table. Contact the power grid company to check whether the configurations in the mapping table are complete and meet the requirements.</li> </ol>

#### D NOTE

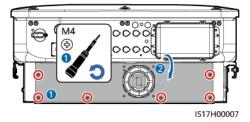
Contact your dealer or Huawei technical support if all troubleshooting procedures listed above are completed and the fault still exists.

## 8.4 Replacing a Fan

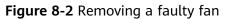
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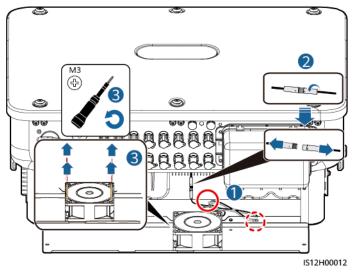
- Before replacing a fan, power off the inverter.
- When replacing a fan, use insulated tools and wear PPE.
- **Step 1** Remove the screws from the fan mounting plate and store them properly. Turn the fan mounting plate until the fan surface is horizontal with the inverter.

Figure 8-1 Removing screws from the fan mounting plate



**Step 2** Remove the cable tie, loosen the connector, disconnect the cable, and remove the faulty fan.



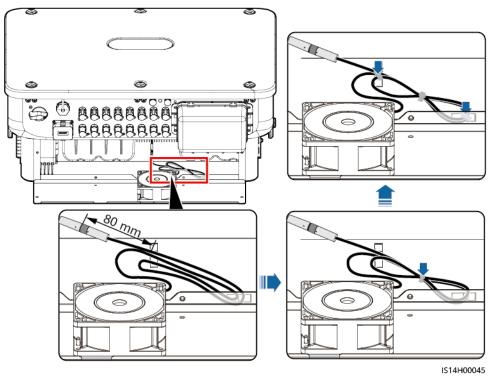


**Step 3** Install the new fan in the reverse order, bind the fan cable, and reconnect the cable.

#### NOTICE

When binding the cable, you are advised to reserve 80 mm at one end of the terminal, fold the rest of the cable and bind it in the middle using a cable tie, and then bind the cable to the cable bridge.





----End

## 8.5 Checking Spot-check Terminals

### **Terminal Definition**

Figure 8-4 Spot-check terminal definitions

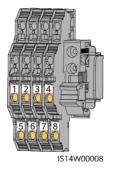


Table 8-3 Spot-check terminal definition
--

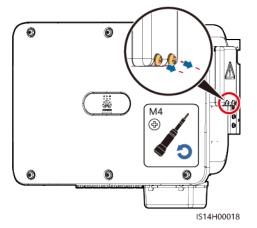
No.	Silk Screen	Description	Port Function
1, 5	PV1/2-, PV1/2+	PV string input spot-	Measures the resistance
2, 6	PV3/4-, PV3/4+	check port	of PV string input to ground.
3, 7	PV5/6-, PV5/6+		

No.	Silk Screen	Description	Port Function
4, 8	PV7/8-, PV7/8+		

#### Procedure

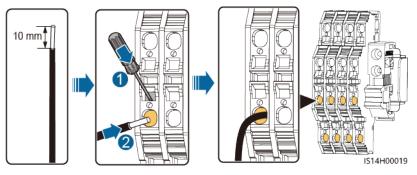
**Step 1** Open the connection box of the spot-check terminal.

Figure 8-5 Opening the connection box



**Step 2** Connect the cables.



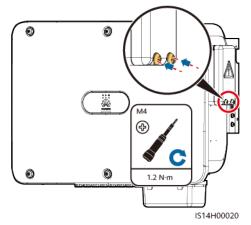


#### **NOTE**

- A flat-head screwdriver with a head of 0.6 mm x 3.5 mm is recommended.
- Spot-check terminals support cables with a cross-sectional area of 0.25 mm<sup>2</sup> to 2.5 mm<sup>2</sup>.

**Step 3** Perform the spot check.

**Step 4** Tighten the screws in the connection box of the spot-check terminal.



----End

# **9** Handling the Inverter

## 9.1 Removing the SUN2000

#### NOTICE

Before removing the SUN2000, disconnect both AC and DC connections.

Perform the following operations to remove the SUN2000:

- 1. Disconnect all cables from the SUN2000, including RS485 communications cables, DC input power cables, AC output power cables, and PGND cables.
- 2. Remove the SUN2000 from the mounting bracket.
- 3. Remove the mounting bracket.

## 9.2 Packing the SUN2000

- If the original packing materials are available, put the SUN2000 inside them and then seal them by using adhesive tape.
- If the original packing materials are not available, put the SUN2000 inside a suitable cardboard box and seal it properly.

## 9.3 Disposing of the SUN2000

If the SUN2000 service life expires, dispose of it according to the local disposal rules for electrical equipment waste.

# **10** Technical Specifications

#### Efficiency

Item	SUN2000-50KTL-NHM3
Peak efficiency	98.62%/440 V

#### Input

ltem	SUN2000-50KTL-NHM3
Recommended maximum input DC power	75000 W
Maximum input voltage <sup>a</sup>	1100 V
Maximum input current per string	20 A (one PV string)/30 A (one MPPT)
Maximum short- circuit current per MPPT	40 A
Minimum startup voltage	200 V
MPP voltage range	200–1000 V
Full-load MPPT voltage range <sup>b</sup>	570-830 V (420 V AC/440 V AC)
Rated input voltage	650 V (420 V AC/440 V AC)
Maximum number of inputs	8

Item SUN2000-50KTL-NHM3			
Number of MPPTs 4			
Note a: The maximum input voltage is the maximum DC input voltage that the inverter can withstand. If the input voltage exceeds this value, the inverter may be damaged.			
Note b: PV strings connecting to the same MPPT must contain the same quantity and model of PV modules. The voltage difference between different MPPTs must be less than 80 V. It is recommended that the PV string voltage be higher than the lower threshold of the full-load MPPT voltage.			

### Output

Item	SUN2000-50KTL-NHM3
Rated output power	50000 W
Maximum apparent power	55000 VA
Maximum active power (cosφ = 1)	55000 W
Rated output voltage	420 V AC, 3W+PE 440 V AC, 3W+PE 480 V AC, 3W+PE
Maximum output voltage at long- term operation	See standards about the local power grid.
Rated output current	68.7 A/420 V 65.6 A/440 V 60.1 A/480 V
Maximum output current	76.0 A/420 V 72.5 A/440 V 66.5 A/480 V
Output voltage frequency	50 Hz/60 Hz
Power factor	0.8 leading 0.8 lagging
Maximum total harmonic distortion AC THDi	< 3% under rated conditions

#### Protection

ltem	SUN2000-50KTL-NHM3
Overvoltage category	PV II/AC III
Input DC switch	Supported
Anti-islanding protection	Supported
Output overcurrent protection	Supported
Input reverse connection protection	Supported
PV string fault detection	Supported
DC surge protection	TYPE II
AC surge protection	TYPE II
Insulation resistance detection	Supported
Residual current monitoring unit (RCMU)	Supported

### **Display and Communication**

Item	SUN2000-50KTL-NHM3
Display	LED indicators; WLAN+app
RS485	Supported
Built-in WLAN	Supported
AC MBUS	Not supported
DC MBUS	Supported
AFCI	Supported
PID recovery	Supported

### General Specifications

Item	SUN2000-50KTL-NHM3
Dimensions (W x H x D)	681 mm x 530 mm x 270 mm
Net weight	48 kg
Operating temperature	-25°C to +60°C
Relative humidity	0%–100%
Cooling mode	Smart air cooling
Maximum operating altitude	4000 m
Storage temperature	-40°C to +70°C
IP rating	IP66
Тороlоду	Transformerless

### **Wireless Communication Parameters**

Specifications	Inverter Built-in WiFi	4G Smart Dongle			
Frequency	2400-2483.5 MHz	SDongleA-03-CN:			
		Supports LTE-FDD: B1/B3/B8.			
		• Supports LTE-TDD: B38/B39/B40/B41.			
		<ul> <li>Supports DC-HSPA+/HSPA+/HSPA/UMTS: B1/B5/B8/B9.</li> </ul>			
		Supports TD-SCDMA: B34/B39.			
		• Supports GSM/GPRS/EDGE: 900 MHz/1800 MHz.			
		SDongleA-03-EU:			
		• Supports LTE-FDD: B1/B3/B7/B8/B20.			
		• Supports LTE-TDD: B38/B40.			
		• Supports WCDMA/HSDPA/HSUPA/HSPA+: B1/B8.			
		• Supports GSM/GPRS/EDGE: 900 MHz/1800 MHz.			

Specifications	Inverter Built-in WiFi	4G Smart Dongle
Protocol standard	WLAN 802.11b/g/n	SDongleA-03-CN:
		<ul> <li>Supports LTE-FDD (with receive diversity): B1/B3/B5/B8.</li> </ul>
		<ul> <li>Supports LTE-TDD (with receive diversity): B34/B38/B39/B40/B41.</li> </ul>
		Supports WCDMA: B1/B5/B8.
		Supports GSM: 900 MHz/1800 MHz.
		Supports digital audio.
		SDongleA-03-EU:
		<ul> <li>Supports LTE-FDD (with receive diversity): B1/B3/B7/B8/B20/B28.</li> </ul>
		<ul> <li>Supports LTE-FDD (with receive diversity): B38/B40/B41.</li> </ul>
		Supports WCDMA: B1/B8.
		Supports GSM: 900 MHz/1800 MHz.
		Supports digital audio.

Specifications	Inverter Built-in WiFi	4G Smart Dongle									
Bandwidth	20 MHz/40 MHz	LTE features:									
	(optional)	<ul> <li>Supports a maximum of 3GPP R8 non-CA Cat 4 FDD and TDD.</li> </ul>									
		<ul> <li>Supports 1.4 MHz/3 MHz/5 MHz/10 MHz/15 MHz/20 MHz RF bandwidth.</li> </ul>									
		Supports MIMO in the downlink.									
		<ul> <li>LTE-FDD: maximum downlink rate of 150 Mbit/s and maximum uplink rate of 50 Mbit/s</li> </ul>									
		<ul> <li>LTE-TDD: maximum downlink rate of 130 Mbit/s and maximum uplink rate of 30 Mbit/s</li> </ul>									
		UMTS features:									
		<ul> <li>Supports 3GPP R7 HSDPA+, HSDPA, HSUPA, and WCDMA.</li> </ul>									
		Supports QPSK and 16QAM modulation.									
		HSDPA+: maximum downlink rate of 21 Mbit/s									
		HSUPA: maximum uplink rate of 5.76 Mbit/s									
		<ul> <li>WCDMA: maximum downlink rate of 384 kbit/s and maximum uplink rate of 384 kbit/s</li> </ul>									
		GSM features:									
		GPRS:									
		<ul> <li>Supports GPRS multislot class 12.</li> </ul>									
		• Coding schemes: CS-1, CS-2, CS-3, and CS-4									
		<ul> <li>Maximum downlink rate: 85.6 kbit/s; maximum uplink rate: 85.6 kbit/s</li> </ul>									
											EDGE:
		<ul> <li>Supports EDGE multislot class 12.</li> </ul>									
		<ul> <li>Supports GMSK and 8-PSK modulation and coding schemes.</li> </ul>									
		<ul> <li>Downlink coding format: MCS 1–9</li> </ul>									
		<ul> <li>Uplink coding format: MCS 1–9</li> </ul>									
		<ul> <li>Maximum downlink rate: 236.8 kbit/s; maximum uplink rate: 236.8 kbit/s</li> </ul>									

Specifications	Inverter Built-in WiFi	4G Smart Dongle			
Maximum transmit power	≤ 20 dBm EIRP		Class 4 (33 dBm±2 dB), EGSM900 frequency band		
		•	Class 1 (30 dBm±2 dB), DCS1800 frequency band		
		•	Class E2 (27 dBm±3 dB), EGSM900 8-PSK		
		•	Class E2 (26 dBm±3 dB), DCS1800 8-PSK		
			Class 3 (24 dBm+1/–3 dB), WCDMA frequency band		
		•	Class 3 (23 dBm±2 dB), LTE-FDD frequency band		
		•	Class 3 (23 dBm±2 dB), LTE-TDD frequency band		

# A Grid Codes

#### D NOTE

The grid codes are subject to change. The listed codes are for reference only.

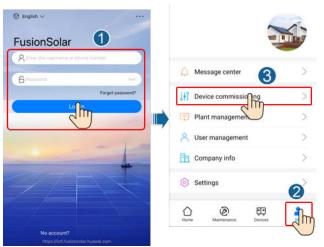
No.	Grid Code	Description
1	Japan standard (50Hz)	Japan standard power grid 1
2	Japan standard (60Hz)	Japan standard power grid 2
3	Japan standard (MV420-50Hz)	Japan standard power grid
4	Japan standard (MV420-60Hz)	Japan standard power grid
5	Japan standard (MV440-50Hz)	Japan standard power grid
6	Japan standard (MV440-60Hz)	Japan standard power grid

# **B** Device Commissioning

#### Step 1 Access Device commissioning screen.

Figure B-1 Method 1: before login (not connected to the Internet)

FusionSolar
When your phone is connected to the Internet, <b>Device</b> <b>commissioning</b> is not displayed after you tap
User manual
Commissioning video
2 Device commissioning For Devivork Log tting
Cancel



#### Figure B-2 Method 2: after login (connected to the Internet)

**Step 2** Connect to the solar inverter WLAN and log in to the device commissioning screen as the **installer** user.

#### NOTICE

- When connecting to the SUN2000 directly from the mobile phone, keep the mobile phone visible within 3 meters of the SUN2000 to ensure the communication quality between the app and SUN2000. The distances are for reference only and may vary with mobile phones and shielding conditions.
- When connecting the SUN2000 to the WLAN over a router, ensure that the mobile phone and SUN2000 are in the WLAN coverage of the router and the SUN2000 is connected to the router.
- The router supports WLAN (IEEE 802.11 b/g/n, 2.4 GHz) and the WLAN signal reaches the SUN2000.
- The WPA, WPA2, or WPA/WPA2 encryption mode is recommended for routers. Enterprise-level encryption is not supported (for example, public hotspots requiring authentication such as airport WLAN). WEP and WPA TKIP are not recommended because these two encryption modes have serious security defects. If the access fails in WEP mode, log in to the router and change the encryption mode of the router to WPA2 or WPA/WPA2.

#### **NOTE**

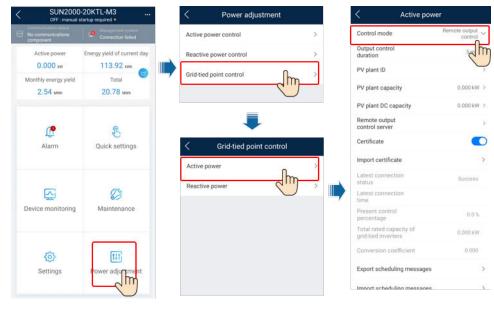
- Obtain the initial password for connecting to the solar inverter WLAN from the label on the side of the solar inverter.
- Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.
- When you access the **Device commissioning** screen of the SUN2000 for the first time, you need to manually set the login password because the SUN2000 does not have an initial login password.

## C Setting Remote Output Control Parameters

#### Procedure

- Step 1 Access Device commissioning screen of SUN2000.
- **Step 2** Click **Power adjustment > Grid-tied point control > Active power**, and set the **Control mode** as **Remote output control**.

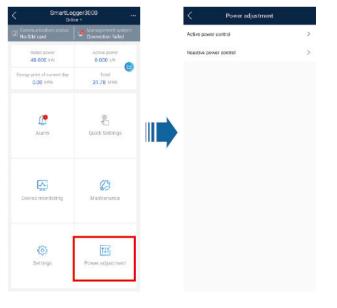
Figure C-1 Setting remote output control parameters



# D Setting Power Adjustment Parameters

#### Procedure

- **Step 1** Enter the device commissioning screen on the SmartLogger app.
- **Step 2** On the home screen, tap **Power adjustment** and set power parameters as required.



#### Figure D-1 Setting Power Adjustment Parameters



#### NOTICE

Ensure that the inverter ground cable is securely connected. Otherwise, the built-in PID repair function will be affected and electric shocks may occur.

#### Procedure

- **Step 1** Enter the device commissioning screen on the SmartLogger app.
- Step 2 On the home screen, choose Device monitoring and set related parameters.

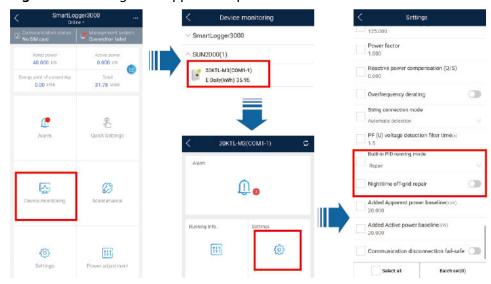


Figure E-1 Setting PID suppression parameters

#### D NOTE

- Set Built-in PID running mode to Repair (disabled by default).
- Set **Nighttime off-grid repair** to (this parameter is displayed when **Built-in PID running mode** is set to **Repair**).

# Resetting Password

- **Step 1** Check that the AC and DC power supplies to the solar inverter are connected simultaneously, and that the *➡* and *▶* indicators are steady green or blink slowly for more than 3 minutes.
- **Step 2** Turn off the AC switch, set the DC switch at the bottom of the solar inverter to OFF, and wait until all indicators on the solar inverter panel turn off.
- **Step 3** Complete the following operations within 4 minutes:
  - 1. Turn on the AC switch and wait for about 90s or until the inverter indicator **>** blinks.
  - 2. Turn off the AC switch and wait about 30s or until all LED indicators on the inverter panel turn off.
  - 3. Turn on the AC switch and wait for about 30s or until all LED indicators on the inverter panel blink and then turn off after about 30s.
- **Step 4** Wait until the three indicators on the inverter panel blink green quickly and then blink red quickly, indicating that the password has been restored.
- **Step 5** Reset the password within 10 minutes. (If no operation is performed within 10 minutes, all parameters of the solar inverter remain the same as those before the reset.)
  - 1. Wait until the r indicator blinks.
  - 2. Obtain the initial WLAN hotspot name (SSID) and initial password (PSW) from the label on the side of the solar inverter to connect to the app.
  - 3. On the login page, set a new login password and log in to the app.

----End

#### NOTICE

You are advised to reset the password in the morning or at night when the solar irradiance is low.

# **G**<sub>AFCI</sub>

#### Function

If PV modules or cables are not properly connected or damaged, electric arcs may occur, which may cause fire. Huawei SUN2000s provide unique arc detection in compliance with UL 1699B-2018 to ensure the safety of users' lives and property.

This function is enabled by default. The SUN2000 automatically detects arc faults. To disable this function, log in to the FusionSolar App, enter the **Device Commissioning** screen, choose **Settings** > **Feature parameters**, and disable **AFCI**.

#### **NOTE**

The AFCI function works only with Huawei optimizers or ordinary PV modules, but does not support third-party optimizers or intelligent PV modules.

#### **Clearing Alarms**

The AFCI function involves the **DC arc fault** alarm.

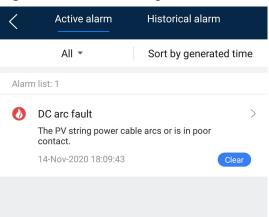
The SUN2000 has the AFCI alarm automatic clearance mechanism. If an alarm is triggered for less than five times within 24 hours, the SUN2000 automatically clears the alarm. If the alarm is triggered for five times or more within 24 hours, the SUN2000 locks for protection. You need to manually clear the alarm on the SUN2000 so that it can work properly.

You can manually clear the alarm as follows:

• Method 1: FusionSolar App

Log in to the FusionSolar App and choose **Me** > **Device commissioning**. On the **Device commissioning** screen, connect and log in to the SUN2000 that generates the AFCI alarm, tap **Alarm management**, and tap **Clear** on the right of the **DC arc fault** alarm to clear the alarm.

#### Figure G-1 Alarm management



• Method 2: FusionSolar Smart PV Management System

Log in to the FusionSolar Smart PV Management System using a non-owner account, choose **Monitoring** > **Details**, select the **DC Arc Fault Clearance** alarm and click **OK**.

Figure G-2 Clearing alarms

$\hat{\omega}$	Home	Monitoring	Reports	Plants	Maintena	nce Value-Added S	ervices System	I	С	English	🛆 admin	í	?
Details	Alarms I His	torical Informa	tion   Co	onfiguration	ı								
						DC Arc Fault Clearance	Active Power A	djustment	Reactive P	ower Adjustment	Power Factor A	djustment	
	<u> </u>		Real-	lime Devi	ice Data		-						
			String			PV1	PV2		PV3	PV4	P	'V5	
			la and be			242.4	248.1	2	48.1	248.1	20	0.0	
			()	Information	n		24.81	2	24.81	24.81	20	0.00	
						e confirmation of the UN2000. Are you sure	d today	177.00 k\	Wh	Total yield	43785.0	00 kWh	
	1=100			you want to	continue?		ctive power	2.481 kv	ar	Inverter rated power	0.000	0 kW	
						Cancel OK	d frequency	54.81 H	z	Output mode	Three-phase t	four-wire s	
				A seeds like			Pala share P			Cold above C			

Switch to the owner account with PV plant management rights. On the home page, click the PV plant name to go to the PV plant page, and click **OK** as prompted to clear the alarm.

# Rapid Shutdown

If all PV modules are equipped with optimizers, the PV system can perform a rapid shutdown, reducing the output voltage of the optimizers to below 30 V within 30s. The rapid shutdown is not supported if optimizers are configured for some PV modules.

Triggering methods of rapid shutdown:

- Method 1 (recommended): Turn off the AC switch between the inverter and the power grid.
- Method 2: Turn off the DC switch at the bottom of the inverter.
- Method 3: If the DIN5 port (port 15) of the inverter communications terminal is connected to a rapid shutdown button, press the button to trigger rapid shutdown.

**NOTE** 

Log in to the FusionSolar App as an installer, choose **Me** > **Device Commissioning**, and connect to the WLAN hotspot of the SUN2000. Log in to the local commissioning system as an installer user, choose **Settings** > **Feature parameters** > **Dry contact function**, and set **Dry contact function** to **DI rapid shutdown**.

• Method 4: If **AFCI** is enabled, the inverter automatically detects arc faults, triggering a rapid shutdown.

# Locating Insulation Resistance Faults

If the ground impedance of a PV string connected to the inverter is too low, the inverter generates a **Low insulation resistance** alarm.

The possible causes are as follows:

- A short circuit has occurred between the PV array and the ground.
- The ambient air of the PV array is damp and the insulation between the PV array and the ground is poor.

After the **Low insulation resistance** alarm is reported by the inverter, insulation resistance fault location is automatically triggered. If the fault location is successful, the location information is displayed on the **Alarm details** screen of the **Low insulation resistance** alarm on the FusionSolar app.

Log in to the FusionSolar app, choose **Alarm** > **Active alarm**, select **Low insulation resistance** to enter the **Alarm details** screen.

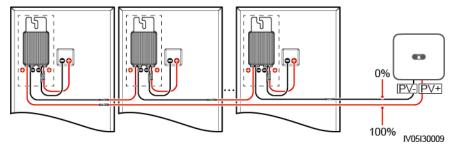
Figure I-1 Alarm details



#### D NOTE

- The positive and negative terminals of a PV string are respectively connected to the PV+ and PV- terminals of the inverter. The PV- terminal represents a possibility of 0% for the short-circuit position and the PV+ terminal represents a possibility of 100% for the short-circuit position. Other percentages indicate that the fault occurs on a PV module or cable in the PV string.
- Possible fault position = Total number of PV modules in a PV string x Percentage of
  possible short-circuit positions. For example, if a PV string consists of 14 PV modules
  and the percentage of the possible short-circuit position is 34%, the possible fault
  position is 4.76 (14 x 34%), indicating that the fault is located near PV module 4,
  including the previous and the next PV modules and the cables. The inverter has a
  detection precision of ±1 PV module.
- The possible faulty PV string MPPT1 corresponds to PV1 and PV2, and the possible faulty PV string MPPT2 corresponds to PV3 and PV4. The fault can be located only to the MPPT level. Perform the following steps to connect the PV strings corresponding to the faulty MPPT to the inverter one by one to further locate and rectify the fault.
- When a non-short-circuit fault occurs, the possible short-circuit percentage is not displayed. If the insulation resistance is greater than 0.001 MΩ, the fault is not related to short circuit. Check all PV modules in the faulty PV string one by one to locate and rectify the fault.

**Figure I-2** Percentage of short-circuit positions



#### Procedure

#### NOTICE

If the irradiance or the PV string voltage is too high, the insulation resistance fault location may fail. In this case, the fault location status on the **Alarm details** screen is **Conditions not met**. Perform the following steps to connect PV strings to the inverter one by one to locate the fault. If the system is not configured with any optimizer, skip the corresponding optimizer operations.

- Step 1 Ensure that the AC connections are normal. Log in to the FusionSolar app, choose Maintenance > Inverter ON/OFF on the home screen, and send a shutdown command. Set DC SWITCH to OFF.
- Step 2 Connect one PV string to the inverter, and set DC SWITCH to ON. If the inverter status is Shutdown: Command, log in to the app, choose Maintenance > Inverter ON/OFF on the home screen, and send a startup command.
- **Step 3** Choose **Alarm** on the home screen, enter the **Active alarm** screen, and check whether a **Low insulation resistance** alarm is reported.

- If no Low insulation resistance alarm is reported 1 minute after the DC side is powered on, choose Maintenance > Inverter ON/OFF on the home screen, and send a shutdown command. Set DC SWITCH to OFF. Go to Step 2 and check rest of the PV strings one by one.
- If a **Low insulation resistance** alarm is reported 1 minute after the DC side is powered on, check the percentage of possible short-circuit positions on the **Alarm details** screen and calculate the location of the possible faulty PV module based on the percentage. Then go to **Step 4**.
- Step 4 Log in to the app, choose Maintenance > Inverter ON/OFF on the home screen, and send a shutdown command. Set DC SWITCH to OFF. Check whether the connectors or DC power cables between the optimizer and PV module, between adjacent PV modules, or between adjacent optimizers on the possible fault position are damaged.
  - If yes, replace the damaged connectors or DC power cables, and then set DC SWITCH to ON. If the inverter status is Shutdown: Command, choose Maintenance > Inverter ON/OFF, and send a startup command. View alarm information.
    - If no Low insulation resistance alarm is reported 1 minute after the DC side is powered on, troubleshoot the insulation resistance fault of the PV string. Log in to the app, choose Maintenance > Inverter ON/OFF on the home screen, and send a shutdown command. Set DC SWITCH to OFF. Go to Step 2 and check rest of the PV strings one by one. Then, go to Step 8.
    - If the DC side is powered on 1 minute later, the Low insulation resistance alarm is still reported. Log in to the app, choose Maintenance
       Inverter ON/OFF on the home screen, and send a shutdown command. Set DC SWITCH to OFF and go to Step 5.
  - If no, go to **Step 5**.
- Step 5 Disconnect the possible faulty PV module and the paired optimizer from the PV string, and use a DC extension cable with an MC4 connector to connect the PV module or optimizer adjacent to the possible faulty PV module. Set DC SWITCH to ON. If the inverter status is Shutdown: Command, choose Maintenance > Inverter ON/OFF on the home screen, and send a startup command. View alarm information.
  - If no Low insulation resistance alarm is reported 1 minute after the DC side is powered on, the fault occurred on the disconnected PV module and optimizer. Choose Maintenance > Inverter ON/OFF, send a shutdown command, and set DC SWITCH to OFF. Go to Step 7.
  - If the **Low insulation resistance** alarm is reported 1 minute after the DC side is powered on, the fault did not occur on the disconnected PV module and optimizer. Go to **Step 6**.
- Step 6 Log in to the app, choose Maintenance > Inverter ON/OFF on the home screen, and send a shutdown command. Set DC SWITCH to OFF, reconnect the disconnected PV module and optimizer, and repeat Step 5 to check the PV modules and optimizers adjacent to the possible fault location.
- **Step 7** Determine the position of the ground insulation fault:
  - Disconnect the possible faulty PV module from the optimizer.

- Connect the possible faulty optimizer to the PV string.
- Set DC SWITCH to ON. If the inverter status is Shutdown: Command, choose Maintenance > Inverter ON/OFF, and send a startup command. View alarm information.
  - If no **Low insulation resistance** alarm is reported 1 minute after the DC side is powered on, the fault is on the possible faulty PV module.
  - If the Low insulation resistance alarm is reported 1 minute after the DC side is powered on, the fault is on the possible faulty optimizer.
- Log in to the app, choose Maintenance > Inverter ON/OFF on the home screen, and send a shutdown command. Set DC SWITCH to OFF, replace the faulty component, and complete troubleshooting the insulation resistance fault. Go to Step 2 and check rest of the PV strings one by one. Then, go to Step 8.
- **Step 8** Set **DC SWITCH** to **ON**. If the inverter status is **Shutdown: Command**, choose **Maintenance** > **Inverter ON/OFF**, and send a startup command.



For details, see SmartPVMS Smart I-V Curve Diagnosis User Manual.

# K Acronyms and Abbreviations

Α	
AFCI	arc-fault circuit interrupter
L	
LED	light emitting diode
Μ	
MBUS	monitoring bus
МРР	maximum power point
МРРТ	maximum power point tracking
Р	
PE	protective earthing
PID	potential induced degradation
PV	photovoltaic
R	
RCD	residual current device